

**IN THE CIRCUIT COURT FOR THE SIXTEENTH JUDICIAL CIRCUIT
KANE COUNTY, ILLINOIS**

Paul Castelbuono, a/k/a "Paul Castle"
and d/b/a "World of Motorworks",

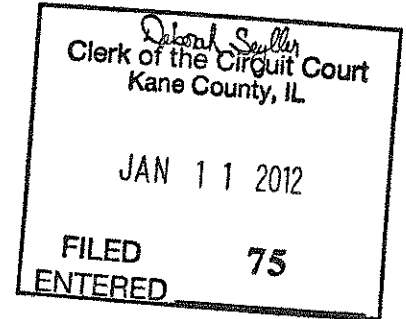
Plaintiff,

v.

Glen Neal Boiko and Highway Stars,
Ltd., an Illinois corporation,

Defendants.

Case No. 11 L 590



Glen Neal Boiko and Highway Stars,
Ltd., an Illinois corporation,

Counter-Plaintiff,

v.

Paul Castelbuono, a/k/a "Paul Castle"
and d/b/a "World of Motorworks",

Counter-Defendant.

DEFENDANTS' VERIFIED COUNTERCLAIM AGAINST PLAINTIFF

Now comes Defendants/Counter-Plaintiffs, Glen Neal Boiko ("Boiko") and Highway Stars, Ltd. ("Highway Stars"), an Illinois corporation, (hereinafter collectively referred to as "Highway Stars"), by and through their undersigned attorneys and for their Verified Counterclaim against Plaintiff/Counter-Defendant Paul Castelbuono, a/k/a "Paul Castle" and d/b/a "World of Motorworks" (hereinafter collectively referred to as "Castle"), and further support thereof states as follows:

NECESSARY PARTIES

1. Highway Stars is an Illinois corporation with its principal place of business located at 1556 St. Paul Avenue, Gurnee, Illinois. *See IL Sec. of State Corporation File Report Attached as Exhibit A.*

2. Glen Neal Boiko is President and owner of Highway Stars. Mr. Boiko resides in Northbrook, Illinois. *See ¶¶ 2 and 3 of the Affidavit of Glen N. Boiko Attached as Exhibit B.*

3. Paul Castle is an individual residing in Aurora, Illinois. *Complaint ¶ 1.*

4. World of Motorworks, a dissolved corporation, is a sole proprietorship with its principal place of business located at 1723 E. Wilson, Batavia, Illinois. *See IL Sec. of State Corporation File Report Attached as Exhibit C.*

5. Castle is the sole proprietor of World of Motorworks. *Complaint ¶ 2.*

JURISDICTION AND VENUE

6. This Court has jurisdiction over this matter pursuant to 735 ICS 5/2-101 because Counter-Defendant Castle is a resident of Kane County, Illinois.

GENERAL FACTS

7. Highway Stars is a supplier of specialized, new original and genuine General Motors automotive parts and original equipment manufacturer ("OEM") parts for the Buick Grand National, Turbo Regal and GNX. Highway Stars holds the special distinction of being an authorized stocking jobber of AC Delco parts, authorized stocking distributor of Delphi parts, official Authorized GM Restoration Parts licensee and official General Motors Service Parts Operations Program ("GMSPO") licensee. *See Exhibit B ¶¶ 7 through 10.*

8. Highway Stars distributes all of its licensed products pursuant to the General Motors License Agreement. *See Exhibit B ¶ 11.*

9. The sale of General Motors licensed products accounts for a substantial portion of Highway Stars' revenue. *See Exhibit B ¶ 14.*

10. A violation of the General Motors License Agreement could terminate Highway Stars' contractual right to distribute specialized, new and genuine General Motors automotive parts and original equipment manufacturer ("OEM") parts for the Buick Grand National, Turbo Regal and GNX automobiles. *See Exhibit B ¶ 12.*

11. The General Motors License Agreement provides, in relevant part, "Licensee agrees that it shall not conduct any activity or produce goods which it knows or should know will in any way question Licensee's ethics or lawful practices, nor shall Licensee . . . do anything which it knows or should know will damage or reflect adversely upon Licensor (including its image, reputation, and products), the Licensed Products, and/or the Licensed Trademarks (and other GM Trademarks)." *See Exhibit B ¶ 13.*

12. Highway Stars' sales are primarily derived from its website, www.nos4gn.com, which displays images of its inventory and information pertaining to the history, use and installation of its products. *See Exhibit D and Exhibit B ¶ 15.*

13. In addition to generating sales from its website, Highway Stars conducts a significant amount of business through its eBay retail listing. As an eBay retailer, Highway Stars operates under username "nos4gn_highwaystars" and possesses a perfect feedback record, five star (highest) customer satisfaction rating and is regarded as an eBay Top Rated Seller. *See Exhibit C ¶ 16.*

14. Among Buick Grand National, Turbo Regal and GNX enthusiasts and collectors ("Buick Community"), Highway Stars is a trusted supplier of new original, genuine and official General Motors, AC Delco and Delphi automotive parts. *See Exhibit B ¶ 17 through 19.*

15. Highway Stars is widely known and admired for its record of accurate advertising, fair pricing and impeccable customer service.

16. World of Motorworks is an unincorporated operation that claims to be “owned and operated by a group of individuals who have had a 20 year infatuation with Turbo Buicks”, one of which is Castle. *See Exhibit E.*

17. World of Motorworks holds itself out as “specializing in Camaro, Corvette, Mustang, GS, GNX and Buick Grand National Parts and Accessories”. *See Exhibit E.*

18. World of Motorworks also sells automotive parts through its website, www.worldofmotorworks.com, however, it does not stock nor is it licensed to sell/produce General Motors restoration parts. In addition, World of Motorworks does not specialize in the sale of new original AC Delco and Delphi automotive parts. *See Exhibit B ¶ 20.*

19. On information and belief, Castle has a reputation for purchasing new, genuine, original and official General Motors, AC Delco and Delphi automotive parts from Highway Stars and other retailers and creating counterfeit replicas that he then markets as “authentic”, “rare” or “original” at or above market price. *See Exhibit B ¶ 21.*

20. Castle purchases these new, genuine, original and official General Motors, AC Delco and Delphi automotive parts from Highway Stars’ eBay retail listing under usernames (a) “carguyjr”, (b) “pauljr129” and (c) “turbochick129”.

21. Castle’s “carguyjr” eBay feedback is a true and accurate representation of his business dealings and reputation among the Buick Community. *See Exhibit F.* Castle’s “carguyjr” feedback profile provides, in relevant part:

- a. “One buys, they pay and receive nothing. A disgraceful eBay seller. Period.”
- b. “Have patiently waited a month... Nothing. Filing for a refund with PayPal...”

- c. "SCAMMER!!! Beware of this guy!"
- d. "NEVER SHIPPED, NO COMMUNICATION HAD TO FIGHT FOR REFUND
BEWARE!!"
- e. "Had to be escalated to an eBay case,,,which I won EASILY!"
- f. "Never shipped 2 items, no communications and won Paypal
refund..Unfortunate."
- g. "sells new item, but look like they should be used items in a mark down bin junk"
- h. "***PAUL IS A CROOK AND SCAM ARTIST! GOOGLE HIS COMPANY
NAME U WILL SEE!***"
- i. "Poor! Business Practices! Disputing Never recd all pieces & not new RUDE"
- j. "buyer BBBBBB ware"
- k. "Poor communication, had to get ebay involved, ebay refunded my money. Don't
buy."
- l. "Doesn't look anything like the pictures and took 4 days to get when tod 2!!! :("
- m. "took over two weeks to ship"
- n. "Jerk never shipped item or responded to any e-mails. Totally worthless
scammer."
- o. "Scam artist,Fraud.Pictures aren't the product,don't have products listed"
- p. "Very low quality when being installed by shop the stitching came apart"
- q. "Description accurate. Delivery took over a month!!!!"
- r. "Wasn't satisfied with communication with seller."
- s. "Had to file claim for response from seller. Took three weeks to receive item!"
- t. "Never got item, not responding to messages"

22. As a direct consequence of Highway Stars and Boiko's past dealings with Castle, Castle's reputation in the Buick Community and the terms and conditions contained in the General Motors License Agreement, Highway Stars and Boiko took affirmative steps to prevent Castle from purchasing its products by placing Castle's "carguyjr" on its blocked bidder list. *See Exhibit B ¶ 26.*

23. On July 7, 2011, Highway Stars included eBay Item Nos. 13542428000, 140573300749 and 430542012142, a GNX OE AC Compressor Label, Visor Oil Recommendations Sticker and GNX Vehicle Emission Label respectively, on its eBay auction listing. *See Exhibit G.* These items are authentic General Motors restoration products, which are labeled with authentic General Motors restoration parts labels to substantiate the item's authenticity.

24. Prior to 10:24 p.m. on July 7, 2011, Castle attempted to purchase these items from Highway Stars through the eBay system under username "carguyjr".

25. At 10:24 p.m. on July 7, 2011, Castle sent an email to Boiko at Highway Stars inquiring into why he was prohibited from completing the transaction due to his being placed on the blocked bidder list. *See Email from castelguy129@yahoo.com Attached as Exhibit H.*

26. At approximately 10:52 p.m. on July 7, 2011, Castle employed username "pauljr129" to circumvent the block bidder list and eBay's policies and purchase the items from Highway Stars.

27. On July 8, 2011, Highway Stars contacted an eBay Trust and Safety Department representative to advise of Castle's direct violation of eBay policies and procedures. Thereafter, eBay generated Case No. 1-1195375070 to record its investigation of the matter and eBay

advised Highway Stars to refund the purchase and not complete the transaction by not shipping the products. *See Exhibit J.*

28. At 1:14 p.m. on July 8, 2011, Highway Stars processed a complete refund to Castle's "pauljr129". *See Exhibit K.*

29. In retaliation for being prohibited from bidding on Highway Stars' eBay auction site, on July 15, 2011, Castle published false, malicious, negative and unprovoked feedback on Highway Stars' eBay profile. *See Exhibit L.* Castle published the following statements on eBay:

- a. "sells fuel senders claims are ac delco and ar not copys ac delco label spectra";
- b. "be real careful this guy makes false statements make claims on parts!!"; and
- c. "This guy be careful all his claims are not true never buy hi fuel sender!!".

30. Castle had no factual basis for publishing any feedback let alone false and malicious feedback regarding a fuel sender he never purchased.

31. Castle's intent in publishing the false and malicious feedback was to harm Highway Stars and Boiko's professional and personal reputation and to endanger Highway Stars' licensing agreement with General Motors.

32. As a result of eBay's investigation into the matter, eBay removed Castle's negative feedback, the only negative feedback ever left for Highway Stars, from Highway Stars' eBay profile.

33. Prior to July 2011, Boiko, on behalf of Highway Stars, investigated Castle's and World of Motorworks' reputation within the Buick Community. *See Exhibit B ¶ 30.*

34. Prior to July 2011, Boiko uncovered several instances of disgruntled customers of Castle and World of Motorworks, including those that received products that were not as

advertised or defective, those who received products weeks or months after the alleged shipment date and those who never received their products, despite having paid in full. *See Exhibit B ¶ 31.*

35. One such representative sample of Castle's business practices discovered by Boiko was Brian Petruska. On July 12, 2010, Mr. Petruska bought and paid for a Buick Grand National rear end from Castle for his 1987 Monte Carlo SS. *See Affidavit of Brian Petruska Attached as Exhibit M.*

36. Over the course of several months, Mr. Petruska contacted Castle and was misled about the status of his purchase. Despite paying Castle \$1,449.00 for the part, he never received the part nor did he ever receive a refund. *See Affidavit of Brian Petruska Attached as Exhibit M.*

37. In an effort to either obtain the automotive part or receive a refund, Mr. Petruska sent letters to the Illinois Attorney General. The Illinois Attorney General responded that it was unable to locate Mr. Castle and was unable to assist in the resolution of the matter. *See Affidavit of Brian Petruska Attached as Exhibit M.*

38. In addition to Mr. Petruska, another representative sample of Castle's business practices is Arthur Swenson of Odenville, Alabama who filed a complaint with the Illinois Better Business Bureau ("BBB") under BBB Case No. 94362150. *A Copy of Swenson's BBB Complaint Record is Attached as Exhibit N.*

39. Mr. Swenson paid Castle \$470.00 for an automotive header panel, which was received by Mr. Swenson broken into three parts and completely unusable. Castle responded to Mr. Swenson with vulgarities and refused to accept any responsibility. *See Exhibit N.*

40. The BBB was unable to resolve the matter and Mr. Swenson was never credited or reimbursed for his purchase. *See Exhibit N.*

41. In May 2010, Robert Stefani filed a BBB action as a result of Castle's failure to reimburse Mr. Stefani for a t-top moulding cover that Mr. Stefani returned to Castle. Castle agreed to refund Mr. Stefani, but failed to do so. *A Copy of Stefani's BBB Complaint Record is Attached as Exhibit O.*

42. In July 2010, Mike Vando filed a BBB action as a result of Castle's failure to ship the automotive part Mr. Vando bought and paid for via World of Motorworks' eBay listing. *A Copy of Vando's BBB Complaint Record is Attached as Exhibit P.*

43. Mr. Vando left Castle and World of Motorworks negative feedback on the eBay page, to which Castle responded by telling Mr. Vando that he "is a real jagoff and to stick the part in [his] ass." The second email referred to Mr. Vando as a "dick head and said they figure that [he] owns a Ford". *See Exhibit P.*

44. In addition to the above individuals, Boiko discovered several former Castle customers that showcased their displeasure with Mr. Castle online. Mr. Castle has a reputation for using extremely threatening and vulgar language including but not limited to words depicting sexual acts and racial slurs in his responses to customers that confront Castle about never receiving their product, receiving a product that does not resemble the description and/or being fraudulently overcharged for the product. Also, Castle has a reputation for purchasing items, claiming they were damaged in the transit, demanding a refund and returning a completely different item. *See Exhibit B ¶¶ 32 and 33, Exhibit M, N, O, P and Q.*

45. On information and belief, on more than one occasion, Castle threatened to travel to customer's residences and physically attack them. *See Exhibit B ¶ 34 and Exhibit Q.*

46. On information and belief, on July 14, 15, 19, 20 and 21 and August 6 of 2011, Castle called Highway Stars to harass and threaten Boiko, his company and his family. *See Exhibit B ¶ 29.*

47. It is clear that Castle has a reputation for dishonesty, engaging in deceptive practices and scamming customers out of their money. Further he is well-known for his reputation of making brash, foolish and reckless comments to those who question his business techniques and transactions. *See Exhibit B ¶¶ 32 and 36.*

48. On at least one occasion, Castle received a cease and desist letter from General Motors relating to his marketing of unlicensed General Motors products as licensed General Motors products. *See Exhibit B ¶ 23.*

49. Castle advised Boiko of this letter and told Boiko that if Castle received another cease and desist letter from General Motors then he would “wipe his ass with it”. *See Exhibit B ¶ 23.*

50. EBay has identified Castle with shill bidding his own products to increase the auction price and purchasing his own products and leaving positive feedback so that he could inflate reputation on eBay. *See Exhibit R where “carguyjr” leaves positive feedback for “turbochick129”.*

51. Since the commencement of this lawsuit and in an effort to improve his tarnished image, Castle has contacted several former customers and requested that they remove negative online postings. *See Exhibit B ¶ 37.*

COUNT I – DEFAMATION PER SE

52. Highway Stars realleges and incorporates Paragraphs 1 through 51 above into this Paragraph 52.

53. Castle posted false and malicious statements in the feedback section of Highway Stars eBay profile, which were available for all eBay users to review.

54. As detailed in Paragraph 29, the false and malicious statements were as follows:

- a. "sells fuel senders claims are ac delco and ar not copys ac delco label spectra";
- b. "be real careful this guy makes false statements make claims on parts!!"; and
- c. "This guy be careful all his claims are not true never buy hi fuel sendor!!".

55. Castle's false and misleading statements were posted on eBay, public internet forum, and therefore, published for the public at large to review.

56. Highway Stars notified an eBay Trust and Safety Department representative who investigated the matter, determined the statements to be malicious and false and, finally, removed the statements from Highway Stars' profile and the eBay profile.

57. Such false statements identified in Paragraph 54 prejudice Highway Stars and Boiko and impute lack of ability in their trade, profession and business because the statements allege that Highway Stars and Boiko falsely misrepresent their GM licensed products to their customer base, which severely endangers Highway Stars' licensing agreement with General Motors, the substantial source of Highway Stars' revenue.

58. As a proximate result of Castle's malicious and false statements, Highway Stars and Boiko suffered damages to their business reputation and personal reputation, respectively, because the statements endangered Highway Star's licensing agreement with General Motors and disparaged Highway Stars' products before its customer base.

59. WHEREFORE, Defendants/Counter-Plaintiffs, Glen Neal Boiko and Highway Stars, Ltd., prays for judgment in its favor and against Plaintiff/Counter-Defendant, Paul Castelbuono, a/k/a "Paul Castle" and d/b/a "World of Motorworks" for defamation per se for

damages in excess of the jurisdictional amount to be proved at trial, plus attorney's fees, costs and for additional relief as this Court deems reasonable and just.

COUNT II – FALSE LIGHT INVASION OF PRIVACY

60. Highway Stars realleges and incorporates Paragraphs 1 through 59 above into this Paragraph 60.

61. Castle's statements published on eBay were false, misleading and malicious.

62. As detailed in Paragraph 29, the false and malicious statements were as follows:

- a. "sells fuel senders claims are ac delco and ar not copys ac delco label spectra";
- b. "be real careful this guy makes false statements make claims on parts!!"; and
- c. "This guy be careful all his claims are not true never buy hi fuel sender!!".

63. Based on Highway Stars' reputation for accurate advertising, fair pricing and impeccable customer service, Castle's claim that Highway Stars copies labels and misrepresents parts and makes false statements regarding its products is untruthful and malicious.

64. Castle's untruthful statements placed Highway Stars and Boiko in a false light before all eBay users, the Buick Community, former and prospective Highway Stars customers and the general public.

65. Castle's statements maliciously attacked Highway Stars and Boiko's integrity, professionalism and the products they sell to Buick Grand National, GNX and Turbo Buick enthusiasts.

66. Highway Stars and Boiko have worked since 2006 to establish a reputation for providing high quality products, knowledgeable service and trusted business dealings.

67. Castle's publication of false and malicious statements claims that Highway Stars misrepresents the products that it sells was an attack on Highway Stars and Boiko's professionalism and reputation and was highly offensive because such statements were untrue.

68. The publication of false and malicious statements regarding the integrity and professionalism of a retail business would be highly offensive to the reasonable person.

69. Highway Stars has never misrepresented any of its products or made false claims regarding its products.

70. Castle has never purchased any product from Highway Stars that was inaccurately labeled nor has Castle identified any other individual or business that purchased any product from Highway Stars that was inaccurately labeled.

71. On information and belief, Castle is aware of Highway Stars' positive reputation in the Buick Community and, therefore, published the malicious statements knowing them to be false.

72. Castle published the statements on eBay with reckless disregard for whether the statements were true or false because he did not undertake any factual investigation into the truth of the statements prior to publication nor did he provide any factual support for such statements.

73. WHEREFORE, Defendants/Counter-Plaintiffs, Glen Neal Boiko and Highway Stars, Ltd., prays for judgment in its favor and against Plaintiff/Counter-Defendant, Paul Castelbuono, a/k/a "Paul Castle" and d/b/a "World of Motorworks" for false light invasion of privacy for damages in excess of the jurisdictional amount to be proved at trial, plus attorney's fees, costs and for additional relief as this Court deems reasonable and just.

COUNT III – COMMERCIAL DISPARAGEMENT

74. Highway Stars realleges and incorporates Paragraphs 1 through 73 above into this Paragraph 74.

75. As identified in Paragraph 29, Castle published false and demeaning statements on Highway Stars' eBay profile regarding the integrity of Highway Stars and the quality of its products and services.

76. The publication of such false and demeaning statements directly targeted Highway Stars and the quality of its products and services because the statements were published on Highway Stars' eBay profile and specifically identified Highway Stars' products.

77. WHEREFORE, Defendants/Counter-Plaintiffs, Glen Neal Boiko and Highway Stars, Ltd., prays for judgment in its favor and against Plaintiff/Counter-Defendant, Paul Castelbuono, a/k/a "Paul Castle" and d/b/a "World of Motorworks" for commercial disparagement for damages in excess of the jurisdictional amount to be proved at trial, plus attorney's fees, costs and for additional relief as this Court deems reasonable and just.

**COUNT IV – VIOLATION OF THE UNIFORM DECEPTIVE
TRADE PRACTICES ACT**

78. Highway Stars realleges and incorporates Paragraphs 1 through 77 above into this Paragraph 78.

79. As stated in Paragraph 29, Castle published false and demeaning statements on eBay regarding the integrity of Highway Stars and the quality of its products and services.

80. As stated above, Castle published statements, which specifically identified Highway Stars' products, disparaged the goods, services and business of Highway Stars by publishing false and misleading representations of fact.

81. Castle published such comments in the course of his business, vocation and occupation as an officer, director and/or owner of World of Motorworks.

82. The publication of such false and malicious statements is a direct violation of the Uniform Deceptive Trade Practices Act because the publication directly attacks Highway Stars' products and threatens its compliance with its licensing agreement with General Motors.

83. Highway Stars is entitled to costs and attorneys' fees under Section 3 of the Uniform Deceptive Trade Practices Act.

84. WHEREFORE, Defendants/Counter-Plaintiffs, Glen Neal Boiko and Highway Stars, Ltd., prays for judgment in its favor and against Plaintiff/Counter-Defendant, Paul Castelbuono, a/k/a "Paul Castle" and d/b/a "World of Motorworks" for violation of the Uniform Deceptive Trade Practices Act for damages in excess of the jurisdictional amount to be proved at trial, plus attorney's fees, costs and for additional relief as this Court deems reasonable and just.

COUNT V – TORTIOUS INTERFERENCE WITH BUSINESS RELATIONSHIPS

85. Highway Stars realleges and incorporates Paragraphs 1 through 84 above into this Paragraph 85.

86. Castle's published false and malicious statements on eBay that he knew or should have known were false. The statements attacked the integrity and professionalism of Highway Stars and claimed that Highway Stars falsely identifies its products to eBay users, the Buick Community, former and prospective Highway Stars customers and the general public.

87. In addition, current customers of Highway Stars, those who frequent Highway Stars website and eBay retail store, viewed the false and malicious statements made by Castle.

88. Castle's false and malicious statements regarding Highway Stars' professionalism truthfulness and integrity as well as Castle's demeaning statements regarding Highway Stars' products tortiously interfered with Highway Stars' business relationships with its customers and

General Motors because it stated that Highway Stars falsely labeled licensed products, which, if true, would be a violation of its licensing agreement with General Motors.

89. The termination of the licensing agreement with General Motors would result in a severe decrease in sales for Highway Stars and a loss of customers.

90. Castle's false and malicious statements were made to entice Highway Stars' current customers and vendors to cease doing business with Highway Stars and, instead, do business with World of Motorworks.

91. Castle's disparaging comments about Highway Stars tortuously interfered with Highway Stars' current business relationships and prospective business relationships with its customers and vendors because it claimed that Highway Stars made false claims regarding the products it sells, which could result in a loss of consumer confidence and the termination of the licensing agreement with General Motors.

92. Castle, knowing that Highway Stars is licensed to sell GM products, knew or should have known that his actions would interfere with Highway Stars' established business relationships with its customers and vendors.

93. WHEREFORE, Defendants/Counter-Plaintiffs, Glen Neal Boiko and Highway Stars, Ltd., prays for judgment in its favor and against Plaintiff/Counter-Defendant, Paul Castelbuono, a/k/a "Paul Castle" and d/b/a "World of Motorworks" for tortious interference with business relationships for damages in excess of the jurisdictional amount to be proved at trial, plus attorney's fees, costs and for additional relief as this Court deems reasonable and just.

**COUNT VI – TORTIOUS INTERFERENCE WITH A PROSPECTIVE
ECONOMIC ADVANTAGE**

94. Highway Stars realleges and incorporates Paragraphs 1 through 93 above into this Paragraph 94.

95. Highway Stars generates revenue from its transactions on eBay and continues to build its reputations as a five star internet retailer.

96. Highway Stars forms valid business relationships with eBay buyers and reasonably expects to continue entering into valid business relationships with eBay buyers.

97. Castle has knowledge of Highway Stars eBay presence because he has attempted to purchase products from Highway Stars' eBay retail store. In addition, Castle knows that Highway Stars conducts business on eBay on a continuous basis with an expectation of continuing to conduct business on eBay.

98. Castle's false and malicious statements were made to intentionally interfere with Highway Stars expectation that it would continue to enter into valid business relationships with the Buick Community and the general public through its eBay listing page and redirect that business to Castle.

99. Castle's false and malicious statements were made to intentionally interfere with Highway Stars' licensing agreement with General Motors, the source of the new original licensed products it supplies to the Buick Community.

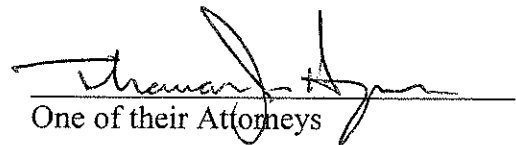
100. Castle's false and malicious statements prevented Highways Stars from entering into valid business relationships with the Buick Community, Buick Grand National, GNX and Turbo Buick enthusiasts and the general public through its eBay listing page and the Highway Stars website.

101. As a result of its false and malicious statements, Highway Stars suffered damages in the form of lost sales, loss of business reputation and loss of goodwill.

102. WHEREFORE, Defendants/Counter-Plaintiffs, Glen Neal Boiko and Highway Stars, Ltd., prays for judgment in its favor and against Plaintiff/Counter-Defendant, Paul

Castelbuono, a/k/a “Paul Castle” and d/b/a “World of Motorworks” for tortious interference with a prospective economic advantage for damages in excess of the jurisdictional amount to be proved at trial, plus attorney’s fees, costs and for additional relief as this Court deems reasonable and just.

GLEN NEAL BOIKO and
HIGHWAY STARS, LTD.



One of their Attorneys


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Thomas J. Hayes
Molzahn, Rocco, Reed & Rouse, LLC
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F: (312) 917-1851
Attorney ID # 6299995

VERIFICATION

Under penalties as provided by law pursuant to Section 5/1-109 of the Code of Civil Procedure, the undersigned certifies that the statements set forth in this instrument, Verified Counterclaim, are true and correct, except as to those matters therein stated to be on information and belief and as to such matters the undersigned certifies as aforesaid that he/she verily believes the same to be true.




Glen N. Boiko

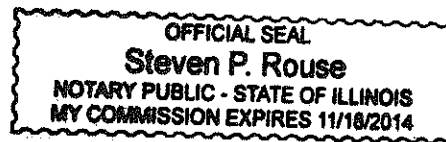


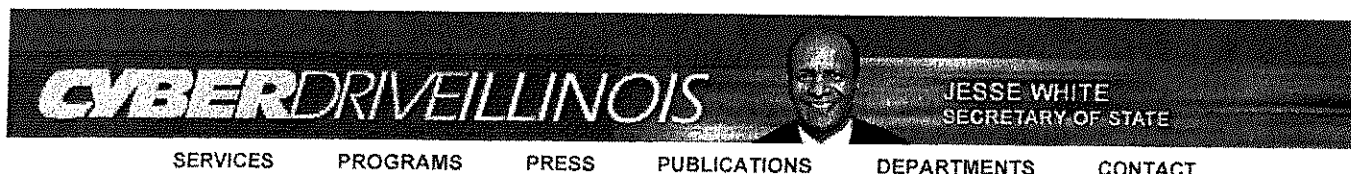
Glen N. Boiko, President, Highway Stars, Ltd.

Subscribed and Sworn to before
me this 10th day of January, 2012.



Notary Public

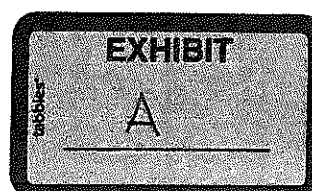


**CORPORATION FILE DETAIL REPORT**

Entity Name	HIGHWAY STARS, LTD.	File Number	64876953
Status	ACTIVE		
Entity Type	CORPORATION	Type of Corp	DOMESTIC BCA
Incorporation Date (Domestic)	04/20/2006	State	ILLINOIS
Agent Name	GLEN NEAL BOIKO	Agent Change Date	04/23/2009
Agent Street Address	2990 LAKE PLACID LN	President Name & Address	GLEN BOIKO 2990 LAKE PLACIDNORTHBROOK IL 60062
Agent City	NORTHBROOK	Secretary Name & Address	
Agent Zip	60062	Duration Date	PERPETUAL
Annual Report Filing Date	04/06/2011	For Year	2011
Assumed Name	INACTIVE - NOS4GN		

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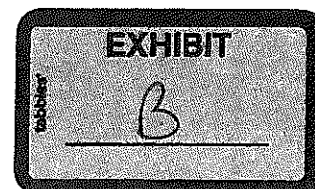
Paul Castelbuono, a/k/a "Paul Castle"
and d/b/a "World of Motorworks",

Counter-Defendant.

AFFIDAVIT OF GLEN N. BOIKO

I, Glen N. Boiko, being duly sworn on oath, depose and state as follows:

1. I am over the age of 18, I have personal knowledge of the foregoing and I am competent to testify to the foregoing should I be called to do so.
2. I am the President and owner of Highway Stars, Ltd. ("Highway Stars").
3. I currently reside in Northbrook, Illinois.
4. Highway Stars is an Illinois corporation in Good Standing with the Illinois Secretary of State.



5. Highway Stars' principal place of business is located at 1556 St. Paul Avenue, Gurnee, Illinois.
6. Highway Stars has been in business since 2006.
7. Highway Stars is an authorized supplier of specialized, new original and genuine General Motors automotive parts and original equipment manufacturer ("OEM") parts for the Buick Grand National, Turbo Regal and GNX automobiles.
8. Highway Stars is an authorized stocking jobber of AC Delco parts and an authorized stocking distributor of Delphi parts.
9. Highway Stars is an official Authorized GM Restoration Parts licensee.
10. Highway Stars is an official General Motors Service Parts Operations Program licensee.
11. Highway Stars distributes all of its licensed products pursuant to the General Motors License Agreement.
12. Any violation of the General Motors License Agreement would terminate Highway Stars' contractual right to distribute specialized, new and genuine General Motors automotive parts and original equipment manufacturer ("OEM") parts for the Buick Grand National, Turbo Regal and GNX automobiles.
13. The General Motors License Agreement provides, in relevant part, "Licensee agrees that it shall not conduct any activity or produce goods which it knows or should know will in any way question Licensee's ethics or lawful practices, nor shall Licensee . . . do anything which it knows or should know will damage or reflect adversely upon Licensor (including its image, reputation, and products), the Licensed Products, and/or the Licensed Trademarks (and other GM Trademarks)."

14. The termination of the General Motors License Agreement would severely disrupt Highway Stars' business including but not limited to the loss of significant revenue and the loss of customers that count on the distribution of licensed and new original General Motors products for the Buick Grand National, Turbo Regal and GNX automobiles.
15. Highway Stars' sales and revenue are primarily derived from its website, www.nos4gn.com, which displays images of its inventory and information pertaining to the history, use and installation of the products.
16. Highway Stars also derives a significant amount of sales and revenue from its eBay retail store, where it operates under the name "nos4gn_highwaystars".
17. Highway Stars currently possesses a perfect positive feedback record from customers that purchased items from the Highway Stars' eBay retail listing.
18. Highway Stars has a five star (highest) customer satisfaction rating and is regarded as an eBay Top Rated Seller.
19. Among Buick Grand National, Turbo Regal and GNX enthusiasts and collectors ("Buick Community"), Highway Stars is a very highly respected and trusted supplier of new, genuine, original and official General Motors, AC Delco and Delphi automotive parts.
20. World of Motorworks, owned by Paul Castelbuono a/k/a Paul Castle ("Castle"), is not an authorized stocking jobber of AC Delco parts, is not an authorized stocking distributor of Delphi parts and is not licensed to sell/produce new original and official General Motors restoration parts.
21. Castle has a reputation within the Buick Community for purchasing new, genuine, original and official General Motors, AC Delco and Delphi automotive parts from Highway Stars and

other retailers and creating counterfeit replicas that he then markets as “authentic”, “original” and/or “rare” at market price, without disclosing that the products are counterfeit.

22. Castle informed me that he previously received a cease and desist letter from General Motors related to Castle’s unlawful marketing of unlicensed General Motors products as licensed General Motors products.

23. Specifically, Castle advised me that if he received another cease and desist letter, he would “wipe his ass with it.”

24. In light of Castle’s reputation for improper reproductions, deceptive marketing and unethical business dealings, Highway Stars, in compliance with the General Motors License Agreement, ceased all contact, including business transactions, with Castle and World of Motorworks.

25. Castle and World of Motorworks engage in buying and selling transactions on eBay under usernames “carguyjr”, “pauljr129” and “turbochick129”.

26. Due to Castle’s reputation in the Buick Community and in accordance with eBay policies, Highway Stars blocked Castle from purchasing items from Highway Stars’ eBay retail listing.

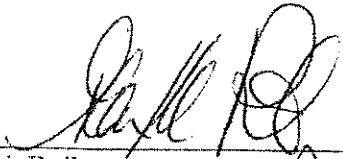
27. On July 15, in response to Castle being blocked from buying Highway Stars’ products on eBay, Castle, under username “pauljr129”, published false and malicious feedback on Highway Stars’ eBay profile.

28. Castle has a reputation for threatening those that question and/or criticize his deceptive business practices.

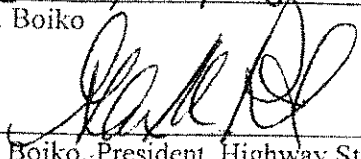
29. On information and belief, on July 14, 15, 19, 20, 21 and August 6, 2011, Castle called Highway Stars’ office and harassed and threatened me, my company and my family.

30. Prior to July 2011, I further investigated Castle and his business dealing in the Buick Community.
31. Prior to July 2011, my investigation revealed several instances where customers of World of Motorworks never received the items they purchased, received defective and/or broken items when the items were, in fact, advertised as new and original, were double billed for their purchase or received their items weeks or months after the date of purchase.
32. In addition, I discovered instances where Castle contacted World of Motorworks customers that complained that they never received their purchased items or a return of their money and referred to them with extreme vulgarities including racial slurs. There were also instances where Castle identified sexual acts he would perform on either the customer or his or her family.
33. Castle also has a reputation for purchasing automotive products and then returning a similar but different item in its place complaining that it was defective.
34. On information and belief, on more than one occasion, Castle threatened to travel to a customer's residence to physically attack that customer.
35. Further, I corresponded with former World of Motorworks customers that notified the Illinois Attorney General and the Illinois Better Business Bureau in an effort to be made whole and make a public record of World of Motorworks deceptive business dealings.
36. It is well-documented in the Buick Community that Castle has a reputation for dishonesty.
37. On information and belief, since the commencement of this lawsuit and in an effort to improve his tarnished image, Castle has contacted several former customers and requested that they remove negative online postings.

FURTHER AFFIANT SAYETH NOT



Glen N. Boiko



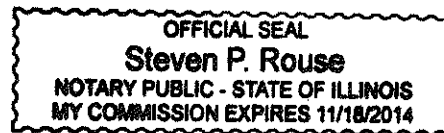
Glen N. Boiko, President, Highway Stars, Ltd.

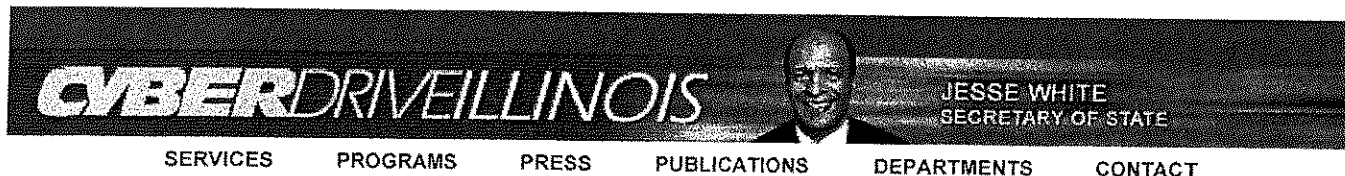
Subscribed and Sworn before me
this 10th day of January, 2012



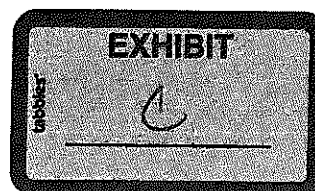
Notary Public

Molzahn, Rocco, Reed & Rouse, LLC
20 N. Clark St., Suite 2300
Chicago, IL 60602
Attorney No. 6299995



**CORPORATION FILE DETAIL REPORT**

Entity Name	WORLD OF MOTORWORKS, INC.	File Number	62667168
Status	DISSOLVED		
Entity Type	CORPORATION	Type of Corp	DOMESTIC BCA
Incorporation Date (Domestic)	11/27/2002	State	ILLINOIS
Agent Name	VACATED	Agent Change Date	07/10/2003
Agent Street Address	535 CONCORD LN	President Name & Address	
Agent City	BOLINGBROOK	Secretary Name & Address	INVOLUNTARY DISSOLUTION 09 10 03
Agent Zip	60440	Duration Date	PERPETUAL
Annual Report Filing Date	00/00/0000	For Year	

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Highway Stars Buick Grand National Parts



Highway Stars, Ltd., Gurnee, Illinois
 Ph: (847) 569-1600
 Fax: (847) 672-8640
 email: customer_service@nos4gn.com

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We also accept:



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 For Credit card payments -Refer to "Policies" pg.

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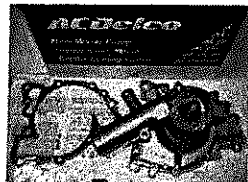
Categories

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- Cables & Lines
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- Cooling
- DISCONTINUED NOS ITEMS for sale
- Domestic & International Shipping Charges
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- Engine Compartment Components
- Exhaust
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- Filters, Gaskets & Grommets
- Hardware
- Ignition
- INFORMATION & LINKS
- Interior & Interior Parts

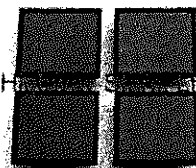
Carpeting/Floor Mats
 Buick Regal 82-87
 Door Panels
 Seat Covers

- Lighting
- Literature & Misc. Parts
- Radio-Audio
- Sensors-Switches-Solenoids

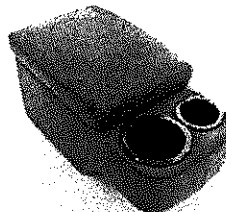
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Water pump sale
 BEST SELLER! - ACDelco



Charcoal Door Pull Screw covers (Set of 4)
 Another TRUE REPRODUCTION with FACTORY METAL INSERT



FREE SHIPPING extended UNTIL Jan 31, 2012
 FREE Shipping EXTENDED until Jan 31st



FREE SHIPPING on EXTENDED until Jan 31, 2012
 FREE shipping EXTENDED until Jan 31st, 2012

Welcome to Highway Stars Buick Grand National Parts

HOLIDAY NOTICE TO OUR CUSTOMERS:

Wednesday, December 21st, is the last day of the 2011 year that orders will be shipped.

We will be **CLOSED** from December 23rd 2011 through January 3, 2012 for the holidays.
 Our office will reopen on Wednesday, January 4th, 2012.

PLEASE NOTE:

Any orders placed on Dec 22nd 2011 - January 3rd, 2012 may not ship out until the week of January 8th, 2012.
 All orders will be processed in the same order as they were received.

HAPPY HOLIDAYS TO ALL!

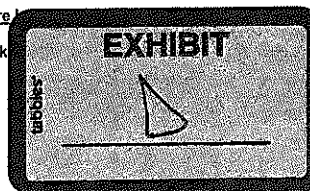
- Highway Stars (aka nos4gn) does business a little differently than most other vendors . INTEGRITY, QUALITY & CUSTOMER SERVICE is our #1 priority
- NO SURPRISES on your charge card! - At Highway Stars, your final cost INCLUDING SHIPPING is always while making the purchase.
- No deceptions ! - Our photos show the product EXACTLY as you will receive it - packaging too (unless otherwise specified then the price is exactly that; "for the pair". We will never mislead you by showing you a price for one side, while at the sides. The pictures are of the ACTUAL product in our facility. Products are stocked IN OUR FACILITY.
- Highway Stars is an official GM licensee of the GMSPO program. You can bet that any GM Restoration products we sell, have a label.
- Our website is directly linked to our "Real Time" inventory, therefore if you see a product on our website and if you can see it on a shelf and ready for shipping ". As customers create a shopping cart and items are ordered, the products are deducted specifies it is a special material or will ship directly from the manufacturer (e; Carpet, etc.)
- If the inventory on any item is depleted, our website will simply not allow you to place it in your cart. With this perpetual inventory experience backorders.
- New inventory shipments arrive daily, and must pass a quality inspection before being added back into inventory on our site that you were hoping to find, please just inquire. It may indeed be here but awaiting inspection. We are committed to you.

Do you want to receive additional discounts ?

Do you want to hear about the GM parts we are

Want to learn more about Highway Stars Buick

community ? . . . then sign up for our Newsletter
 on the "About Us" page.



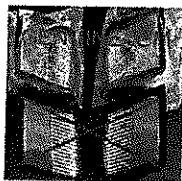
- Transmission & Drive Train
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Why is Highway Stars Buick Grand National parts different? . . . (formerly known as nos4gn)

Featured Products



Marker Lens Set (RH & LH) - 919873 & 919874

REAL licensed GM Restoration AMBER Marker lenses have been brought back by Highway Stars - (CLICK ON THIS ITEM FOR ADDITIONAL INFO and be sure to look at the photos) (SOLD IN SETS ONLY)

Price: ~~\$149.00~~ \$129.00
[More details](#)

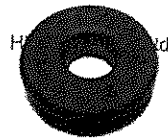


Car Covers (READY FIT or CUSTOM) SAME company as CALIFORNIA CAR COVER BRAND

CAR COVERS FOR your GN or ALL OTHER CARS (ie, Grand National, Turbo Regal, Monte Carlo, El Camino, Camaro, Firebird, Mustang, Corvette)

This is the SAME company that produces the California Car Cover, so if like/want a California Car Cover, look no further-contact us via email or phone.

Price: \$0.00
[More details](#)



Grommet - PCV Valve

Brand-new reproduction PCV Valve Grommet

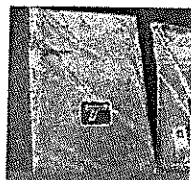
Price: ~~\$6.95~~ \$5.95

[More details](#)



Floor Mats-FRONT with Embroidered National LOGO 53P GRIP

Interior Floor Mats (Set of 4) Front ONLY with the National embroidery and the Vel-grip back also have a COMPLETE 4 Floor Mats available variety of colors). The mats have the VEL-G backing as shown in picture. This keeps them from sliding around. offer several choices of mat colors. Please choose your color when placing into your cart floor mats come with GRIP which is less expensive than the or backing. If you prefer factory original backing will want to order the mats with the NIBBED backing. See other s Price: ~~\$106.00~~ \$86.
[More details](#)



Floor Mats w/Turbo T logo -1987

Interior Floor Mats (Set of 4) Front and Rear featuring Turbo T logo (Red "T" outlined with silver thread inside a black rectangle which is outlined with silver thread. We offer 2 styles of backing (Rubber nibbed OR Vel-Grip).

Want to SAVE MONEY? Choose the Vel-Grip backing. Instead of a nibbed backing. (SAVE MONEY with VEL-GRIP). See photos and click on description for more info. These mats can also be purchased without the logo. We offer several choices of floor mat colors and several other choices of embroidery. Click for further details.

Price: ~~\$148.00~~ \$128.00
[More details](#)



Floor Mats w/Turbo Six logo #62P- 1984-1987

Interior Floor Mats (Set of 4) Front and Rear with the Red/Yellow Turbo 6 logo and black outline (#62P). Want to SAVE EVEN MORE MONEY? Choose the Vel-Grip backing. Instead of a nibbed backing. (SAVE MONEY with VEL-GRIP). See photos and click on description for more info. See our other logo floor mats too. These mats can also be purchased without the logo. Choose your color mat.

Price: ~~\$139.00~~ \$119.00
[More details](#)



Label - Complete Set GM Licensed Labels Buick Regal Grand National

GENUINE GM Licensed RESTORATION PARTS - COMPLETE SET UNDER THE HOOD LABELS + Visor label + Trunk Jacking label

We have received numerous requests to begin producing accurate - "show quality" GM reproduction labels As an authentic GM Restoration product, you can be assured these labels are the most accurate to original, because it had to be approved by GM.

(Click this item for additional information AND COMPARE)

Price: \$91.00
[More details](#)



Interior-85-87 Gray National Black Exclusive/Grey Panel of Seat Covers PAII Bucket seats ONLY headrests included

PAIR OF BUCKET SEAT front bucket seats, No headrests) Bucket Grand National Interior Seat covered in our NEW EXCLUSIVE material and Gray Palex. Picture shows a customer's install located in Massachusetts did not need the headrests because he was able his existing Turbo 6 headrests. Matching panels are available in material

Price: \$324.00
[More details](#)



Interior, 1985-1987 Grand National Seat Upholstery - Front bucket seats Velour (2 buckets only, NO headrests)

Grand National Upholstery for Interior Seats (2 front buckets, NO headrests) covered in Black and Gray velour material

Price: **\$291.00**

[More details](#)

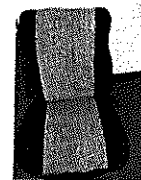


Interior-85-87 Grand National PALEX 2-Front Bucket Seat Upholstery - Headrests NOT Included

Buick Grand National Reproduction Seat Interior-PALEX MATERIAL (2) Front bucket seats - Headrests not Included - Depending on seasonal demand, this set of seat covers may be in stock, or may need to be ordered which can take up to 20-25 business days.

Price: **\$304.00**

[More details](#)



Interior-85-87 Grand National PALEX Front Bucket Seat Upholstery - Headrest not included

Buick Grand National Reproduction Seat Interior-PALEX MATERIAL (1) Front bucket seat - Headrest not included - Depending on seasonal demand, this set of seat covers may be in stock, or may need to be ordered which can take up to 20-25 business days.

Price: **\$173.00**

[More details](#)



Gift Certificate - \$2

NOS4GN \$25 Gift Cer

Price: **\$25.00**

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Products



Relay - Fuel Pump - ACDelco

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Fuel Strainer (Sock) - ACDelco

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Bolts - Turbo Heat Shield Flange (Set of 5)

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Sensor - Crank Position

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Lenses - Turn Signal

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Valve - Heater Water Flow Control - Original ACDelco

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Are You Ready? Just 352 days 'til Christmas!

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Highway Stars Buick Grand National Parts



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 Ph: (847) 599-1600
 Fax: (847)672-8640
 email: customer_service@nos4gn.com

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For Credit card payments -Refer to "Policies" pg.

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- Exterior
- Filters, Gaskets & Grommets

About Highway Stars Buick Grand National Parts and our favorite links

Highway Stars, Ltd. and its subsidiary "nos4gn" provides OE quality and reproduction automotive parts along with extensive product knowledge to support the preservation of modern classic and collector vehicles. Additionally, the company specializes in electronic fuel management componesnts and diagnostics necessary to maintain and repair these vehicles. Highway Stars is well positioned to serve this emerging electronically controlled classic/collector care niche market both domestically and internationally.

Unlike traditional and generic automotive parts sellers, we carry a deep and extensive "on-hands" parts inventory, allowing customers a consistent and efficient purchase experience via the internet 24 hours per day, 7 days a week. Due to our passion, we have dedicated years to continuing education in order to further product knowledge and provide microscopic attention to detail second to none throughout all of our customer service opportunities.

Highway Stars became incorporated in April 2006. We opened our website www.nos4gn.com later that year. Operations began in Northbrook Illinois and as a result of expansive growth, in June 2007 the company moved headquarter operations in their current 12,000 sq. ft distribution center located in Gurnee, Illinois.

In September of 2009, Highway Stars became an official Licensee of the General Motors Service Parts Operations Program (GMSPO)

In 2011, we will be launching our 2nd website at www.highwaystars.org. This website will cater to Camaros, ElCaminos, Monte Carlos, Corvettes and various other GM vehicles.

Why should you buy Turbo Regal Restoration Parts from Highway Stars?

Our VALUE goes Above & Beyond the parts purchase

Here's why

- Our specialty is Vin 7 Buick Grand Nationals, Turbo Regals, & GNX's
- Exceptional Customer Service from a leader in the Turbo Buick community
- Largest Selection of Discontinued NOS parts
- You get the correct parts the 1st time - NO DISSAPOINTMENTS-what you see, is what you get!
- BRAND NEW Genuine ACDelco/Delphi/GM OEM and NOS parts **plus more** . . .
- ALL PARTS are IN-STOCK in our 12,000 sq ft warehouse and inspected again before packed & shipped

- Hardware
- Ignition
- INFORMATION & LINKS
- Interior & Interior Parts

Carpeting/Floor Mats
Buick Regal 82-87
Door Panels
Seat Covers

- Lighting
- Literature & Misc. Parts
- Radio-Audio
- Sensors-Switches-Solenoids
- Transmission & Drive Train
- Videos
- Weatherstripping

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- Extremely FAST shipments(read details below)
- UNPARALLELED PROFESSIONAL PACKAGING - (we avoid damaged shipments)
- Emails & Phone calls promptly returned by knowledgeable staff
- Our Reputation . . . ? Just ask our customers . . . OR, search the internet for: **nos4gn**
- Over 20 years parts experience
- Accept Major Credit cards, Paypal, Money orders
- Reproduction parts . . . (**accurate, high quality reproductions - NO SLOP!**)
- Collector cars & more . . . contact **Highway Stars** (parent company of nos4gn)

OUR PRODUCTS

We are an authorized stocking dealer of both **ACDelco** and **Delphi**. We are also an **Authorized GM Restoration Parts Licensee**.

WE SPECIALIZE in BRAND NEW GENUINE GM PARTS and OEM REPLACEMENT PARTS for 1986 & 1987 Buick Grand National, Turbo Regal and GNX.

Remember; all of our **ACDelco** and **Delphi** parts carry a full 1 year ACDelco or Delphi backed ****FREE REPLACEMENT WARRANTY** (except electrical parts), (**all shipping and handling charges incurred are the buyer's responsibility)

SAFE SHIPPING

We ship within the United States via Fedex and USPS.
We ship internationally via USPS. (International customers should inquire for shipping quote before placing an order)

Shipping insurance is HIGHLY recommended.

FEDEX - Our preferred method of shipment (**INCLUDES INSURANCE**)

United States Postal Service (USPS) - Does **NOT INCLUDE INSURANCE**.

USPS is utilized for very small orders, PO boxes, and most international destinations. If you choose USPS for an international shipping location, please contact us **FIRST** for a shipping/insurance quote **PRIOR TO PLACING YOUR ORDER**.

Although we take great pride in our packaging, we HIGHLY recommend that you purchase shipping insurance. We do not accept responsibility for any shipping damages or loss if shipping insurance has not been purchased.

Any packages not insured remain the buyers responsibility.

WE also offer combined shipping on a multiple item purchase whenever possible (exceptions may apply to oversize, odd shaped, or measurement restrictions).

PLEASE NOTE: Although we strive to ship our items in the safest and most economical way, we reserve the right to correctly adjust shipping costs on any order that may require odd size, over size, multiple items, or further destinations such as Hawaii, alaska, International and items totaling 11 lbs. or more. This adjustment may result in a refund or additional charges. If you have any questions regarding shipping, please feel free to contact us.

Actual shipping is calculated by weight and zipcode on the checkout page. (We ship either USPS PRIORITY MAIL OR FEDEX GROUND (whichever is most economical). Most packages that weigh under 5 lbs., shipped to U.S. destinations, may range from approximately \$6.00-\$12.00. We ship internationally too. Please contact us for international shipping quotes.

Illinois customers are subject to ILsales tax.

California customers are subject to CA sales tax only on some selected products.

Here are some of our recommended (and FRIENDLY) LINKS:

Need technical info? . . . go to: www.gnntype.org

[Turbobuicks.com Website](http://Turbobuicks.com) (Friendly Turbo/GN Website)



[Turbobuicks.net website](#) (Another GREAT GN/Turbo Trans am Website)

[Central Florida GN Website](#) (Great group of people in the Central Florida area)

[Gnttype.org Website](#) (lots of GREAT TECHNICAL info here)

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Are You Ready? Just 355 days 'til Christmas!

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Batavia, IL 60510

World of MOTORWORKS



Home of the Silver Bullet

Specializing in Camaro, Corvette, Mustang, GS, GSX, GNX and Buick Grand National Parts and Accessories

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- Buick GNX Parts (15)
- Buick Grand National Parts (22)
- Buick Skylark/GS/GSX Parts (85)
- Corvette Parts (41)
- Decals (13)
- Diecast Cars (6)
- Engine Accent Parts » (19)
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- Grille Parts » (4)
- Interior Parts (66)
- Merchandise and Accessories » (14)
- Mustang Parts (37)
- Suspension & Brake Parts (26)
- Typhoon Parts
- Used Parts (14)
- Vehicles for Sale (1)
- Wheels and Center Caps (10)
- 2010 Camaro Parts (30)

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- Privacy Policy
- Shipping Policy
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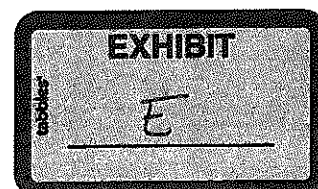


Plug and Play Harness for GNX
(ASC) Stewart Warner Gauge
Cluster
\$249.00

Information Pages

World of Motorworks is your source for some truly exceptional Buick Grand Nationals. World of Motorworks is owned and operated by a group of individuals who have had a 20 year infatuation with Turbo Buicks. As past and present owners of numerous Turbo Buicks and GNX's we have acquired a unique understanding of these vehicles. Quality examples of Turbo Buicks are becoming harder and harder to find. The value of these rare vehicles is increasing day by day. Due to our contacts across the country we usually have one or two truly exceptional and / or unique examples available for sale. Over the years we have accumulated a sizeable inventory of Buick Turbo parts and accessories as well as a large selection of performance auto parts. We specialize in being able to find hard parts and accessories. Remember if you can't find that hard to find part or accessory we usually can so give us a call. Also for anyone interested in Turbo Buick models, diecast cars, and accessories you have found your source. You will always receive fair, honest, and reputable dealings from us. So if you also have a love affair with Turbo Buicks give us a call. No matter if you are looking to purchase a rare example of a Turbo Buick for yourself, or looking for parts and accessories for the one you already own we can most likely help.

- Terms and Conditions
- Privacy Policy
- Shipping Policy



Whats New

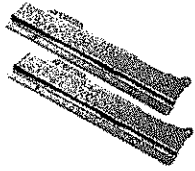
CARBON FIBER Hood Shocks

Available for:
Fiberglass Hoods
Steel Hoods
only
\$49.95!
Set of 2

FITS:
'84-'87
Turbo Regal

Carbon Fiber Hood Shocks for STEEL HOODS
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The Silver Bullet
Grand National Option Codes



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Feedback Profile

carguyjr (1706 ★) me**Positive Feedback (last 12 months): 95.5%**
[How is Feedback Percentage calculated?]

Member since: Dec-07-04 in United States

Member Quick Links

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Recent Feedback Ratings (last 12 months)

	1 month	6 months	12 months
Positive	29	204	378
Neutral	0	2	7
Negative	4	9	20

Detailed Seller Ratings (last 12 months)

Criteria	Average rating	Number of ratings
Item as described	★★★★★	245
Communication	★★★★★	246
Shipping time	★★★★★	241
Shipping and handling charges	★★★★★	271

eBay Buyer Protection
Covers your purchase price + original shipping
[Learn more](#)[Feedback as a seller](#)[Feedback as a buyer](#)[All Feedback](#)[Feedback left for others](#)**405 Feedback received** (viewing 1-200)

Revised Feedback: 2

Show: [All](#) | [Positive \(378\)](#) | [Neutral \(7\)](#) | [Negative \(20\)](#) | [Withdrawn \(0\)](#)Period: [Past 12 months](#)

Feedback

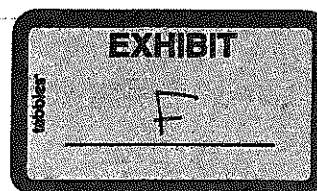
From / Price

Date / Time

One buys, they pay and receive nothing. A disgraceful eBay seller. Period. 1987 BUICK GRAND NATIONAL GNX MUSCLE CAR MAGAZINE F/SHP (#200619607785)	Buyer: mustangparts (1229 ★) US \$49.95	Jul-15-11 09:51 View Item
Have patiently waited a month... Nothing. Filing for a refund with PayPal... 1987 BUICK GRAND NATIONAL GNX POPULAR MECHANIC MAGAZINE (#200619502264)	Buyer: mustangparts (1229 ★) US \$49.95	Jul-14-11 10:30 View Item
SCAMMER!!! Beware of this guy! 2010-2011 Camaro Custom Airbrushed Fuse Box Lid - Red (#200618553520)	Buyer: kane8181 (103 ★) US \$105.00	Jul-12-11 15:54 View Item
NEVER SHIPPED, NO COMMUNICATION HAD TO FIGHT FOR REFUND BEWARE!! ■ Reply by carguyjr (Jun-29-11 13:30): THAT IS NOT TRUE CHROME BEZELS ARE STILL ON BACK ORDER!! I WAS IN COMMUNICATION I	Buyer: bigboost1986 (2731 ★) US \$159.01	Jun-28-11 22:02 View Item
84-87 BUICK REGAL GRAND NATIONAL CHROME HEADLAMP BEZELS (#200604864779)	US \$159.01	View Item

Detailed item information is not available for the following items because the Feedback is over 90 days old.

Had to be escalated to an eBay case...which I won EASILY! Porsche 911 GT2 GT3 Objects in Mirror are Losing Decal (#200572876368)	Buyer: gregbus (243 ★) US \$7.00	Apr-04-11 13:00 View Item
--	-------------------------------------	--



7/19/2011

	Never shipped 2 items, no communications and won PayPal refund... Unfortunate.	Buyer: b4cmoose (3424 ★)	Mar-17-11 07:44	
	<ul style="list-style-type: none"> ■ Reply by carguyjr (Mar-17-11 21:45): never shipped cause 1 was shipped was waiting to get another no patience!!! ■ Follow-up by b4cmoose (Mar-18-11 07:17): No patience? Zero communications for almost 3 weeks! Not a mind reader. 			
	BUICK GRAND NATIONAL GNX (ASC) CENTER HORN CAP (#200329373233)	US \$69.00		
	sells new item, but look like they should be used items in a mark down bin junk	Buyer: pkw1989 (184 ★)	Mar-04-11 07:13	
	<ul style="list-style-type: none"> ■ Follow-up by pkw1989 (Mar-04-11 20:31): watch out say item are new and not there all scatch and dent items mark down bin ■ Reply by carguyjr (Mar-17-11 21:47): Guy is a crook sent me back a grille I never sent him real scammer!! 			
	1971 BUICK SKYLARK GS GRILLE (#200574785741)	US \$575.00		
	PAUL IS A CROOK AND SCAM ARTIST! GOOGLE HIS COMPANY NAME U WILL SEE!	Buyer: autowerks-performance (668 ★)	Feb-21-11 00:57	
	<ul style="list-style-type: none"> ■ Reply by carguyjr (Feb-21-11 15:19): Sold the guy an \$5 dollar part google my company 100% customer satisfaction ■ Follow-up by autowerks-performance (Mar-15-11 01:02): Yea right, you are a scammer and not to be trusted! Hes ripped MANY people off! 			
	PROFESSIONAL CHOICE 8PC CUTTER SET FREE SHIPPING (#200564771671)	US \$5.00		
	Poor! Business practices! Disputing Never read all pieces & not new RUDE	Buyer: jfox10253698a8 (226 ★)	Jan-27-11 16:38	
	<ul style="list-style-type: none"> ■ Reply by carguyjr (Feb-21-11 15:21): customer lies sent part then held my money with paypal not very honest people!! 			
	BUICK GRAND NATIONAL GNX (ASC) GAUGES (#200553913387)	US \$1,400.00		
	buyer BBBB ware	Buyer: wd1000000000 (13 ★)	Dec-29-10 13:19	
	<ul style="list-style-type: none"> ■ Reply by carguyjr (Dec-30-10 12:22): BBBBB ware of what price was entered wrong refunded buyer his money honest mistk 			
	1966-1993 FORD MUSTANG INTAKE MANIFOLD COVER WITH HORSE (#200540234741)	US \$19.95		
	Poor communication, had to get ebay involved, ebay refunded money. Don't buy	Buyer: bkbroyles (109 ★)	Dec-07-10 17:11	
	<ul style="list-style-type: none"> ■ Reply by carguyjr (Dec-08-10 09:17): Hat I was sending hab mark ordered new one sent customer mail. Have hats 			
	BUICK GRAND NATIONAL GM LICENSED HAT CAP GREAT GIFT (#200539557505)	US \$24.00		
	Doesn't look anything like the pictures and took 4 days to get when told 2!!! :(Buyer: accelerated_industries (312 ★)	Oct-06-10 08:58	
	Dodge Challenger Objects In Mirror Are Losing Decal (#200523217961)	US \$8.00		
	took over 2 weeks to ship	Buyer: cjawor828 (40 ★)	Sep-27-10 19:15	
	PONTIAC GRAND PRIX GTO HEADLIGHT COVERS *USED* (#200513073242)	US \$6.01		
	Jerk never shipped item or responded to any e-mails. Totally worthless scammer.	Buyer: philbrand (760 ★)	Sep-17-10 21:49	
	<ul style="list-style-type: none"> ■ Reply by carguyjr (Sep-24-10 02:56): 1st decal was lost in mail sent another am not no scammer!! 			
	CHEVROLET SILVERADO MIRROR DECAL OBJECTS ARE LOSING (#200498903672)	US \$7.00		
	Scam artist, Fraud. Pictures arent the product, dont have products listed	Buyer: richardwhurd72 (1)	Sep-06-10 21:36	

- Reply by carguyjr (Sep-09-10 18:12):
scam artist sur i am had rear end ready to ship customer had buyer remorse 0 scr
- Follow-up by richardwhurd72 (Sep-09-10 23:45):
Remorse Paul 2 weeks to wait u didnt have parts Paul do you remember FRAUD!!!!

1987 BUICK GNX GRAND NATIONAL 8.5" AXLE REAR END G BODY (#200501527883) US \$1,200.00

Very low quality when being installed by shop the stitching came apart Buyer: yes-its-fast (235 ☆) Aug-24-10 07:25

- Reply by carguyjr (Aug-25-10 16:13):
quality can't be that low only 1 company makes them maybe shop did not install

BUICK GNX GRAND NATIONAL SEAT CUSHION COVER (#200498540868) US \$315.00

Description accurate. Delivery took over a month!!!! Buyer: villegar (19 ☆) Aug-14-10 15:23

- Reply by carguyjr (Aug-16-10 15:24):
I almost lost my eyesight could not see for over a month had health issues sorry

BUICK REGAL LOWER ROCKER MOLDINGS FENDER DOOR QUARTER (#200484429327) US \$150.00

Wasn't satisfied with communication with seller. Buyer: jay0294 (41 ☆) Aug-10-10 00:34

- Reply by carguyjr (Aug-10-10 14:30):
I communicated. Parts were sent out. Had MAJOR health issues. Sorry for Delay.

86 87 BUICK GRAND NATIONAL TURBO FAN (#200483404233) US \$100.00

Had to file claim for response from seller. Took three weeks to recieve item! Buyer: hpstran (183 ☆) Aug-07-10 08:49

- Reply by carguyjr (Sep-24-10 02:58):
HAD HEALTH ISSUES WAS SICK FOR OVER A MONTH DID THE BEST I COULD ITEM WAS SENT

Feedback was revised on Aug-10-10 14:58

25 ZDDP ZDDPLUS ENGINE OIL ADDITIVE ZINC-PHOSPHORUS (#200496975213) US \$184.00

Never got item, not responding to messages Buyer: jmydex (79 ☆) Jul-29-10 14:46

- Reply by carguyjr (Aug-14-10 11:29):
usps lost package as we discussed. we sent new 1 & you recieved. please remove

Dodge Challenger Objects In Mirror Are Losing Decal (#200477103292) US \$8.00

What would you like to do next?

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i To help keep the eBay community safe, enhance bidder privacy, and protect our members from fraudulent emails, eBay has changed how User IDs display on the bid history page. Only you and the seller of the item can view your User ID, all other members will see anonymous user IDs, such as x***y.

Item number: 130542428000



1986 87 Buick Grand National GNX OE AC Compressor Label

Winning bid:

US \$15.00

Bidders: 1 Bids: 1 Time Ended: Jul-07-11 20:52:54 PDT Duration: 7 days

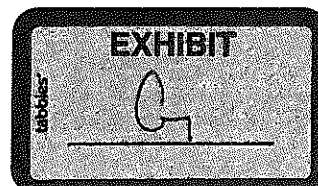
☒ Your item sold for US \$15.00

User ID (hide email addresses)	Bid Amount	Bid Time	Location*	Shipment Status	Action
pauljr129 (41 ☆) (castleguy129@yahoo.com)	Buy It Now US \$15.00	Jul-07-11 20:52:53 PDT	60506-6421	--	View PayPal transaction More actions ▾
Starting Price	US \$12.95	Jul-06-11 11:38:23 PDT			

If two bidders placed the same bid amount, the earlier bid takes priority. See how to cancel bids.

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Item number: 140573300749



Buick Grand National Visor Oil Recommendations Sticker

Winning
bid:

US \$15.00

Bidders: 1 Bids: 1 Time Ended: Jul-07-11 20:52:25 PDT Duration: 7 days

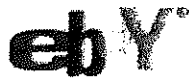
☒ Your item sold for US \$15.00

User ID (hide email addresses)	Bid Amount	Bid Time	Location*	Shipment Status	Action
pauljr129 (41 ☆) (castleguy129@yahoo.com)	Buy It Now US \$15.00	Jul-07-11 20:52:25 PDT	60506- 6421	--	View PayPal transaction More actions ▾
Starting Price	US \$12.95	Jul-05-11 10:46:24 PDT			

If two bidders placed the same bid amount, the earlier bid takes priority. See how to **cancel bids**.

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Item number: 130542012142



1987 Buick Grand National GNX Vehicle Emission Label

 Winning bid: **US \$15.00**

Bidders: 1 Bids: 1 Time Ended: Jul-07-11 20:51:45 PDT Duration: 7 days

☒ Your item sold for US \$15.00

User ID (hide email addresses)	Bid Amount	Bid Time	Location*	Shipment Status	Action
pauljr129 (41 ☆) (castleguy129@yahoo.com)	Buy It Now US \$15.00	Jul-07-11 20:51:45 PDT	60506-6421	--	View PayPal transaction More actions ▾
Starting Price	US \$12.95	Jul-05-11 10:18:03 PDT			

If two bidders placed the same bid amount, the earlier bid takes priority. See how to cancel bids.

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YAHOO! MAIL

Classic

[No Subject]

Thursday, July 7, 2011 10:28 PM

From: "Paul Castle" <castle.guy129@yahoo.com>
To: ebay@msn.com

Hi Glen what did I ever do to you to be blocked from buying your items??
Paul Castle



7/15/2011



Send Invoice to Buyer

Review or update the information below. When you're done, click the **Send Invoice** button and eBay will email an invoice to your buyer.

Buyer: pauljr129 (41 ☆)

Shipping Address: Paul Castelbuono
2499 Deerfield Dr
Aurora, IL 60506-6421
United States
(847) 812-8278

Enter Payment Details

<input checked="" type="checkbox"/>	Item #	Item Title	Quantity	Price	Amount
<input checked="" type="checkbox"/>	130542428000	1986 87 Buick Grand National GNX OE AC Compressor Label	1	US \$15.00	US \$15.00
<input checked="" type="checkbox"/>	140573300749	Buick Grand National Visor Oil Recommendations Sticker	1	US \$15.00	US \$15.00
<input checked="" type="checkbox"/>	130542012142	1987 Buick Grand National GNX Vehicle Emission Label	1	US \$15.00	US \$15.00

Subtotal: US \$45.00

Shipping and handling: USPS First Class Mail

US \$ 5.85

Add another

Sales Tax: Illinois

9.250 %

☐ Tax applies to the subtotal + shipping and handling.

Seller discounts (-) or charges (+): US \$ 0.00

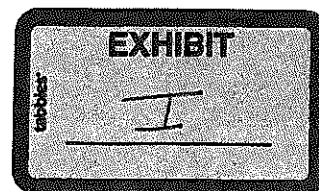
Reset

Enter Payment Instructions & Personal Message

Give clear instructions to assist buyers with payment, shipping, and returns.

Check item description and contact seller for additional
info. PH: 847-599-1600 Payment is due within 3 days of
auction close. Upon payment received, please allow 3-10
business days for delivery of items within the continental
USA and up to 21 business days to Canada.

230 characters left. HTML cannot be displayed.



Select Payment Methods for this item

☒ PayPal - payment will go to:

You can choose additional payment methods you will accept.

☐ Cash on pickup

☐ Moneybookers

☐ ProPay

☐ Paymate

Merchant credit card

Only for sellers accepting credit card purchases through their own merchant account.

☐ Visa / Mastercard

☐ Discover

☐ American Express

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PayPal instant payments received

Thursday, July 7, 2011 10:54 PM

From: "dmc1449@gmail.com" <dmc1449@gmail.com>

To: "Highway Stars, Ltd." <nos4gn@sbcglobal.net>



Jul 7, 2011 20:53:49 PDT
Transaction ID: 4VC88995CM762954J

Hello Highway Stars, Ltd.,

You received a payment of **\$55.01 USD** from pauljr129 (dmc1449@gmail.com)
Thanks for using PayPal. You can now ship any items. To see all the transaction details, log in to your PayPal account.

It may take a few moments for this transaction to appear in your account.

Seller Protection - Eligible

Buyer
World of Motorworks
pauljr129
dmc1449@gmail.com

Note to seller
The buyer hasn't sent a note.

Shipping address - confirmed
Paul Castelbuono
2499 Deerfield Dr
Aurora, IL 60506-6421
United States

Shipping details
You haven't added any shipping details.

Description	Unit price	Qty	Amount
<u>1986 87 Buick Grand National GNX OE AC Compressor</u> <u>Label</u> Item# 130542428000	\$15.00 USD	1	\$15.00 USD
<u>Buick Grand National Visor Oil Recommendations Sticker</u> Item# 140573300749	\$15.00 USD	1	\$15.00 USD
<u>1987 Buick Grand National GNX Vehicle Emission Label</u> Item# 130542012142	\$15.00 USD	1	\$15.00 USD



Subtotal	\$45.00 USD
Shipping and handling	\$5.85 USD
Tax	\$4.16 USD
Total	\$55.01 USD

Payment \$55.01 USD

Payment sent to nos4gn@sbcglobal.net

PayPal instant payments received - 'att.net Mail'

? Questions? Go to the Help Center at: www.paypal.com/help.

Please do not reply to this email. This mailbox is not monitored and you will not receive a response. For assistance, log in to your PayPal account and click **Help** in the top right corner of any PayPal page.

To receive email notifications in plain text instead of HTML, log in to your PayPal account and go to your Profile to update your settings.

PayPal Email ID PP753

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Change settings

Inbox

All messages (10)
From members (5)
From eBay (5)
High priority

Sent

Trash

Archive

Folders

Jerk ebay msg's
Add folder

More options

Save your messages
Find and contact member
Messages Help
Customer Support

Delete Archive Reply Forward

Move to

Print [Back to Inbox: All messages]

FR91000 Your recent e-mail to eBay's Trust and Safety Department - An Invitation to our phone support team. (KMM48951018V41097L0KM)

From: eBay Customer Support
Sent: Jul-16-11 11:32 AM

You can no longer contact this member because the transaction ended more than 90 days ago.

Important: This is an automated message. Your email hasn't been read. Please contact us using the phone number below.

Dear eBay Member,

Thank you for contacting eBay.

In order to help you more quickly, please contact us by phone. When you call the number below, you'll be able to talk with a customer support specialist who can help you with your issue.

You can talk to us by calling (866) 540-3229.

We are available from 5:00AM - 10:00PM PT, seven days a week.

When you call, you'll be asked to select from the following options:

- Press 1 for questions about buying on eBay
- Press 2 for questions about selling on eBay
- Press 3 for questions about your eBay account
- Press 4 for questions about your PayPal account

If your question is about unpaid items, Feedback, or any investigations about your account please press 3 from the first menu and then press 3 again at the second menu.

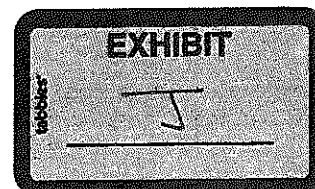
We look forward to hearing from you.

Thanks,
eBay

Note: Please do not reply to this email, as replies to this email won't be read.

Original Message Follows:

Hello Stewart M,



10/30/2011

You must be made aware that this individual provides lie after lie and is abusing 2 ebay policies:

- 1) Defying the blocked bidders policy
- 2) Defying Unwelcome and Malicious Buying Policy

We have evidence.

This buyer was on our blocked/buyer list and tried to skirt around the policies by using another ebay name to purchase from us and was clearly aware of this.

Please know that when we woke up on July 8, we saw he purchase our product, so we immediately contacted ebay early on July 8th to report this buyer, and explained the entire situation to Jillene@Ebay, via case # 1-1195375070. Paul Castelbuono/aka Paul Castel aka World of motorworks, was put on as a blocked buyer from our auctions as carguyjr and we want nothing to do with that person. (Paul Castlebuono, aka Paul Castle, aka World of Motorworks, aka carguyjr, aka Pauljr129).

He clearly defied ebay policies by attempting to buy this item under carguyjr, but when blocked, and then went and purchased it under his other user name pauljr129.

He knew he was blocked and since he was not able to contact us through ebay, he sent us an email to our address: ebay@nos4gn.com on July 7th late at night 10:24pm, asking us why he was blocked. We have attached a copy of his email. (see attachment) It is signed by Paul Castle, and comes from the email address: castelguy129@yahoo.com. I will be glad to fax you the email, if you can not open this attachment.

On July 8th, after talking with Jillene in ebay (case # 1-1195375070), to report this member, she did direct us to refund the money. He did not receive any product, and the money was immediately refunded on July 8th at 11:14 PDT after our conversation with Ebay. We refunded his entire purchase on July 8th through paypal. (see second attachment) We did tell Jillene (ebay- case # 1-1195375070) that we wanted to have ebay cancel the transaction, because even after refunding the money, we were concerned he would leave us a neg feedback. Jillene said not to worry about that, since ebay would take care of this. He is angry that we have blocked him and has been calling us to harass us on the phone. We have phone records too. Now, recently he contacted you giving you some sob story which is a lie.

He has now tried to lower our ratings by leaving slanderous feedback about our company's credibility about something that had nothing to do with the purchase. (read the bad feedback about a fuel sender) The attempted purchase were labels not a fuel sender. PLEASE LOOK AT HIS ebay seller HISTORY THROUGH CARGUYJR. YOU WILL SEE IS BEE DECEIVING PEOPLE AND LIES SO THAT HE CAN BENEFIT. THEN, LOOK AT OUR EBAY FEEDBACK AND COMPARE.

In a court of law, this is clearly an abuse of EBAY POLICY by Paul Castelbuono/Pauljr129.

As the EBAY policy states:

Unwelcome and malicious buying policy

Policy overview

As a seller, you can block buyers at any time before a listing ends, and you can cancel unwelcome bids. After you cancel a bid, the bidder can't place a new bid without your permission.

As a buyer, you're not allowed to bid on or buy an item in order to harm a listing or to leave negative or neutral Feedback or low detailed seller ratings for sellers.

Make sure you follow these guidelines. If you don't, your account may be subject to a range of actions, including limits of your buying and selling privileges and suspension of your account.

What are the guidelines?

Not allowed

You can't buy with the intent to disrupt a listing.

Here are some examples:

You can't try to buy or bid on an item if you're on a seller's blocked bidder or buyer list.

You can't use another account to buy or bid on an item if you're on a seller's blocked bidder or buyer list.

As a seller, you can report a buyer who bids on a listing without

meeting the listing terms.

Please contact us for further information, but we would like to remove this feedback.

nos4gn_highwaystars
Glen Boiko
847-599-1600
3 transactions: 130542428000 ,140573300749 ,130542012142

Regards,

Customer Service
Highway Stars
(nos4gn is a division of Highway Stars, Ltd.)
www.nos4gn.com
847-599-1600

Don't miss our ON-LINE \$AVINGS, \$pecials, coupons, NEW items . . .
.JUST SIGN UP for our Mailing list in the ORANGE BOX, on our website at
www.nos4gn.com . . .IT'S FREE.

— On Fri, 7/15/11, customerhelp@ebay.com <customerhelp@ebay.com>
wrote:

From: customerhelp@ebay.com <customerhelp@ebay.com>
Subject: blocked bidder/buyer
To: nos4gn@sbcglobal.net
Date: Friday, July 15, 2011, 10:56 AM

Dear Member,

We received a call from a member (pauljr129) who recently purchased some decals from you. This member wanted us to reach out to you and let you know that they had no intent of blocked bidder/buyer avoidance. (carguyjr) is the member that is on your blocked bidder/buyer list, and the account (pauljr129) is linked to this blocked bidder. This User ID is his sons and he didn't realize that the decals he was purchasing were from you. We are sorry you had a negative experience with this transaction and hope you have a great selling experience in the future.

Thank you for your understanding

Sincerely,

-Stewart M.

eBay Customer Support

Delete Archive Reply Forward Move to

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Transaction Details

Refund (Unique Transaction ID # 1644183149701984U)
See related [4VC88995CM762954J](#)

Original Transaction						
Date	Type	Status	Details	Gross	Fee	Net
Jul 7, 2011	Payment From World of Motorworks	Refunded	Details	\$55.01 USD	-\$1.51 USD	\$53.50 USD

Related Transaction						
Date	Type	Status	Details	Gross	Fee	Net
Jul 8, 2011	Refund	Completed	...	-\$55.01 USD	\$1.21 USD	-\$53.80 USD

Business Name: World of Motorworks
Email: dmc1449@gmail.com

Business Contact Information

Customer Service URL: <http://worldofmotorworks.com>
Customer Service Email: dmc1449@gmail.com
Customer Service Phone: 630-264-8070

Total amount: -\$55.01 USD
Fee amount: \$1.21 USD
Net amount: -\$53.80 USD

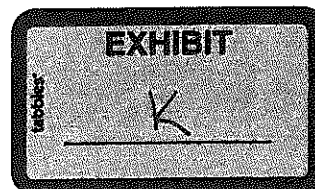
Date: Jul 8, 2011
Time: 11:14:18 PDT
Status: Completed

Subject: You have sent \$53.80 USD to World of Motorworks with PayPal

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7/8/2011



Hi, nos4gn_highwaystars! (Sign out)

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Feedback Profile



nos4gn_highwaystars (1633 ★) me

Positive Feedback (last 12 months): 99.4%
[How is Feedback Percentage calculated?]

Member since: Jan-10-05 in United States

This member is a **Top-rated seller**

✓ Consistently receives highest buyers' ratings

✓ Ships items quickly

✓ Has earned a track record of excellent service

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Recent Feedback Ratings (last 12 months)

	1 month	6 months	12 months
Positive	19	84	212
Neutral	0	0	0
Negative	3	3	3

Detailed Seller Ratings (last 12 months)

Criteria	Average rating	Number of ratings
Item as described	★★★★★	148
Communication	★★★★★	147
Shipping time	★★★★★	143
Shipping and handling charges	★★★★★	151

eBay Buyer Protection

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Feedback as a seller

Feedback as a buyer

All Feedback

Feedback left for others

1,866 Feedback received (viewing 1-25)

Revised Feedback: 1

Period: All

Feedback

From / Price



















Date / Time

PERFECT EBAYER	Buyer: 01ls1 (438 ★)	Jul-18-11 15:50
1986 87 BUICK GRAND NATIONAL 25525662 OE TURBO AIR DUCT (#140570763337)	US \$49.00	View Item
thanks, aaaaaaaaaaaaaaaaa+++++	Buyer: nintyonegi5.0 (151 ★)	Jul-18-11 13:08
1986 87 Buick Grand National GNX OE AC Compressor Label (#130547174861)	US \$15.00	View Item
packaged perfectly item arrived quick thank you	Buyer: wr442w30 (38 ★)	Jul-16-11 14:00
1987 BUICK GRAND NATIONAL GNX CORNER SIDE MARKER LENSES (#130542419865)	US \$126.01	View Item
thanks for the quick service	Buyer: shirkarr (287 ★)	Jul-16-11 11:40
1986 87 Buick Grand National GNX OE AC Compressor Label (#130544149140)	US \$15.00	View Item
Great service as always, thanks	Buyer: shirkarr (287 ★)	Jul-16-11 11:40
1987 Buick Grand National GNX AC System Charge Label (#130542021597)	US \$14.00	View Item
sells fuel sendors claims are ac delco and are not copys ac delco label sperctra	Buyer: pauljr129 (41 ★)	Jul-15-11 08:30
Buick Grand National Visor Oil Recommendations Sticker (#140573300749)	US \$15.00	View Item
be real careful this guy makes false statements make false claims on parts!!	Buyer: pauljr129 (41 ★)	Jul-15-11 08:30
1987 Buick Grand National GNX Vehicle Emission Label (#130542012142)	US \$15.00	View Item

EXHIBIT

tabbaker

7/19/2011

 This guy be careful all his claims are not true never buy hi fuel sendor ll 1986 87 Buick Grand National GNX OE AC Compressor Label (#130542428000)	Buyer: pauljr129 (41 ☆) US \$15.00	Jul-15-11 08:25 View Item
 great shipping 1987 BUICK GRAND NATIONAL GNX CORNER SIDE MARKER LENSES (#130525124540)	Buyer: murphytecate (38 ☆) US \$202.50	Jul-14-11 16:55 View Item
 Excellent seller,great product.THANKS! 1986 87 BUICK GRAND NATIONAL GNX 25525245 BYPASS S HOSE (#130540019503)	Buyer: maelo86 (173 ☆) US \$12.95	Jul-14-11 16:08 View Item
 THXS CLEAN PARTS BETTER THAN OTHER COMPANYS STUFF 1987 BUICK GRAND NATIONAL GM OEM TURBO AIR INTAKE HOSES (#140570764374)	Buyer: atomicblizzard (68 ☆) US \$29.95	Jul-13-11 17:07 View Item
 aaaa plus ---	Buyer: 440kk (71 ☆) --	Jul-09-11 21:25 Private
 Perfect! Great seller. A+++++++ Buick Grand National Visor Oil Recommendations Sticker (#130539669029)	Buyer: stevespeedy (212 ☆) US \$15.00	Jul-08-11 12:32 View Item
 fast,fast, ship thankssssss! Buick Grand National Graphite Turbo To Header Gasket (#130539670340)	Buyer: jp3710 (63 ☆) US \$5.95	Jul-07-11 17:21 View Item
 I couldn't be more pleased with the transaction! Thanks 1987 BUICK GRAND NATIONAL GNX CORNER SIDE MARKER LENSES (#140567969259)	Buyer: racecar_guido (38 ☆) US \$122.50	Jul-02-11 10:02 View Item
 thanks just what i wanted. will think about more. 1986 87 BUICK GRAND NATIONAL 25525662 OE TURBO AIR DUCT (#140565741357)	Buyer: 417xphire (35 ☆) US \$59.00	Jun-30-11 17:45 View Item
 thank you l Buick Grand National Graphite Turbo To Header Gasket (#140567600950)	Buyer: graydon0_1 (764 ☆) US \$5.95	Jun-28-11 11:26 View Item
 GREAT TRANSACTION Buick Grand National Visor Oil Recommendations Sticker (#140546044355)	Buyer: vigs0912 (2103 ☆) US \$12.95	Jun-25-11 04:41 View Item
 A+ Thanks!!! 1987 Buick Grand National Copper Turbo To Header Gasket (#130532012604)	Buyer: davejxtn (95 ☆) US \$11.95	Jun-21-11 16:40 View Item
 A+ Thanks!!!! ---	Buyer: davejxtn (95 ☆) --	Jun-21-11 16:40 Private
 Fast shipping,A+++++++seller,thank you. ---	Buyer: ricowong62 (205 ☆) --	Jun-21-11 16:24 Private
 good ebayer Buick Grand National Visor Oil Recommendations Sticker (#130530693551)	Buyer: kyle3395 (107 ☆) US \$13.99	Jun-20-11 19:34 View Item
 AAAAA+++++ Buick Grand National Graphite Turbo To Header Gasket (#130527734172)	Buyer: mpie5167 (514 ☆) US \$5.95	Jun-13-11 19:12 View Item
 Excellant E-bayer,will gladly deal with again Buick Grand National Visor Oil Recommendations Sticker (#140550297888)	Buyer: llwot (38 ☆) US \$12.95	Jun-11-11 14:04 View Item
 Very nice, lightning fast service Wow! 1986 87 BUICK GRAND NATIONAL 25525662 OE TURBO AIR DUCT (#130527725950)	Buyer: omegaman14 (297 ☆) US \$59.00	Jun-09-11 22:52 View Item

Items per page: 25 | 50 | 100 | 200

7/19/2011

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IN THE CIRCUIT COURT FOR THE SIXTEENTH JUDICIAL CIRCUIT
KANE COUNTY, ILLINOIS

Paul Castelbuono, a/k/a "Paul Castle"
and d/b/a "World of Motorworks",

Plaintiff,

v.

Glen Neal Boiko and Highway Stars,
Ltd., an Illinois corporation,

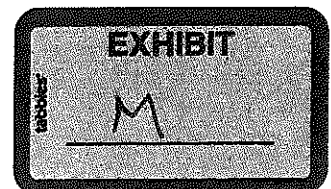
Defendants.

Case No. 11 L 590

AFFIDAVIT OF BRIAN PETRUSKA

I, Brian Petruska, being duly sworn on oath, depose and states as follows:

1. I am over the age of 18 and competent to testify to the foregoing should I be called to do so.
2. I am the sole owner of the 87 Monte SS – Monte Carlo Restoration Page website (the "Website").
3. The Website URL is <http://www.montecarlo-restoration.com>.
4. I have personal knowledge of the Website and all contents contained on the Website.
5. I maintain the Website and all contents contained on the Website.
6. I am the author of all contents contained on the Website.
7. I am the only individual with access to the contents of the Website.
8. I have personal knowledge of the document entitled Liars, Thieves and Charlatans and all records referenced in such document.
9. I am the author of Liars, Thieves and Charlatans.



10. I published and installed Liars, Thieves and Charlatans on the Website between August 2010 and January 2011 and it remains published and installed on the Website at <http://www.montecarlo-restoration.com/blacklist.html>.

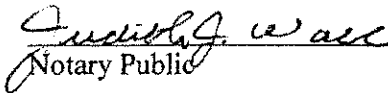
11. Attached is a true and correct representation of the document entitled Liars, Thieves and Charlatans and was printed directly from the Website.

12. Liars, Thieves and Charlatans is an accurate reflection of my personal experience in dealing with Mr. Paul Castelbuono a/k/a Paul Castle and World of Motorworks.

FURTHER AFFIANT SAYETH NOT


Brian Petruska

Subscribed and Sworn before me
this 9th day of January, 2012


Notary Public

**Judith J. Wall, Notary Public
Greenville County, South Carolina
My Commission Expires
February 17, 2020**

Molzahn, Rocco, Reed & Rouse, LLC
20 N. Clark St., Suite 2300
Chicago, IL 60602
Attorney No. 6299995

Home

What's New

Before

Restoration »

After

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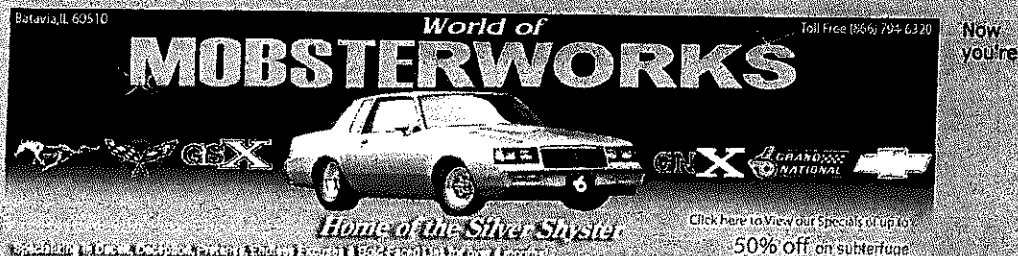
Other Stuff »



87 monte ss blacklist

Liars, Thieves & Charlatans

Well, it was destined to happen. Sooner or later, when you deal with enough vendors online, you run into the inevitable clip artist. This page is dedicated to telling the whole world just what a dastardly villain I have had the great misfortune to become entangled with. Criminal of the day... Paul Castelbuono and World of Motorworks. I tweaked his webpage logo (below), to better reflect his business practices.



probably thinking (more power to you if you are) that this is just a guy who's disappointed with an online purchase. Au contraire mon frere... presented herein are all the facts from the very beginning. Digest the information and stay far, far away from World of Motorworks my friends.

On Monday July 12th I received the invoice for the item I had purchased from World of Motorworks. The total was 1,200.00 dollars plus 249.00 shipping for a total of 1,449.00 dollars. On Tuesday, July 13th, I received email confirmation that my payment had been received. On Friday July 23rd, I emailed the vendor inquiring about delivery notification. He replied the same day that he had broken his foot and he would call me with the freight information on July 27th.

Thus began the odyssey of my stupidity (in trusting an eBay vendor) in using eBay as one would a trusted merchant. And if you think you're protected by using PayPal, think again pal. They'll only protect you if you file a "INR" (Item not received) claim within 30 days. However PayPal stacks the deck in their favor (like any other bank) by urging you to resolve any issues you have with a seller between the two of you. This is what I did... and now it is one COLOSSAL MESS!

Timeline of events:

Monday, July 12th 2010: I received the invoice for the Buick Grand National rear end I had purchased from World of Motorworks, via an eBay "buy it now" auction. The total was 1,200.00 dollars plus 249.00 shipping for a total of 1,449.00 dollars.

Tuesday, July 13th 2010: I received email confirmation that my payment had been received. On Friday July 23rd, I emailed the vendor inquiring about delivery notification. He replied the same day that he had broken his foot and he would call me with the freight information on Tuesday July 27th.

Saturday, July 31st 2010: I received an email telling me Paul Castelbuono (the vendor) had some health issues and wouldn't be in the office until Tuesday August 3rd, and I was provided with his cell phone number. After a week, I gave him a call.

Tuesday, August 10th 2010: I called Paul's cell phone at 2:56 p.m. and was informed that his voicemail was full. Then I called the World of Motorworks business phone at 4:46 p.m. and left a message to call me back.

Tuesday, August 10th 2010: Paul called me at 8:01 p.m. and explained he was having some serious health issues (in the hospital due to complications with his type one diabetes and almost lost the sight in his one remaining eye) and agreed to ship the Buick rear end as soon as possible.

Tuesday, September 14th 2010: I again placed a phone call to Paul's cell phone at 4:29 p.m. and once again, I was rewarded with the voicemail is full message.

Tuesday, September 14th 2010: 4:47pm 630-264-8070 Logan asked how he could help. I asked for an update. He promised to call back with information, but naturally, he did not.

Tuesday, September 14th 2010: Having had enough, I emailed Paul requesting a refund. He replied at 11:32pm that he was sorry and he'd call me the next day, the 15th. He did not call me back.

Thursday, September 16th 2010: I again placed a phone call to Paul's cell phone at 2:40 p.m. and once again, I was rewarded with the voicemail is full message. I tried once again at 6:53 p.m. and got the same automated message.

Friday, September 17th 2010: With no other recourse, I called PayPal customer service at 6:00 p.m. and was quickly connected with a dispute specialist named Patrick. Naturally, the first words out of his mouth were that a dispute could not be filed because it was past their 30 day window of opportunity to file a dispute. He

did say however, that since it was a significant amount of money he would start an investigation and email me the results.

Saturday, September 18th 2010: Received email confirmation at 6:05pm from PayPal regarding my INR (Item Not Received) dispute concerning this transaction. Other than this acknowledgement I never heard from them again.

Monday, September 20th 2010: I once again called the World of Motorworks main number at 12:00 p.m. Logan answered and (for the umpteenth time) asked him to check on my shipment, gave him description and eBay auction number. Said he would check and call me back.

Tuesday, September 21st 2010: Logan called me around 1:30 p.m. to explain that the rear end was in rural PA and they could not get any freight company to pick up the unit. He said he and the owner were going themselves on October 7th to pick up the rear end and that it would be shipped on October 27th.

Okay... let's pause a minute here to reflect on the paragraph above. These guys were selling something that they expected to be getting in. **THIS WAS NOT AN ITEM THEY HAD AT THEIR SHOP!** Yet through all the phone calls and emails, these guys continued to advertise auctions for the same damned thing that they still have not (to this day) ever sent to me! He has my money and the part which was promised.

Friday, October 29th 2010: I once again called the World of Motorworks main number and asked for another update. I mentioned when the rear end had been scheduled to be picked up and when it was supposed to have been shipped. He asked if I spoke with Logan and I said that I had. He said Logan was out of the shop but should be back in 45 minutes or so and he'd have Logan call me back.

Tuesday, November 2nd 2010: I was stunned to receive a phone call around 3:23 p.m. from Paul, explaining how (you've got to love their flair for the dramatic) Logan was out sick with tonsillitis and that the rear end that went out this morning was the one headed for me. Paul said he would text Logan to get the specifics and that he would (drum roll please) call me back. Clearly these guys missed their calling, they should be out in Hollywood writing television scripts.

Thursday, November 4th 2010: I again called the World of Motorworks main number at 5:15 p.m. and asked for another update. Paul said he was waiting for confirmation from shipping company whether pickup would be today or tomorrow. He said as soon as he had confirmation he would contact me with a tracking number and shipping information.

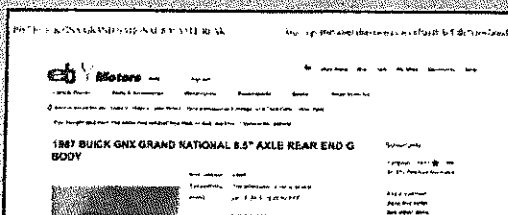
Monday, November 8th 2010: I again called the World of Motorworks main number at 3:30 p.m. and asked for yet another update. Logan said Paul would not be in until the afternoon and would call me back. Gave my cell phone number told him he could call me any time. Clearly each one of these guys (not wanting to deal with me because... hey what can I do to them) repeatedly tries to palm me off on the other in hopes I'll go away. Actually... I'll be doing anything but.

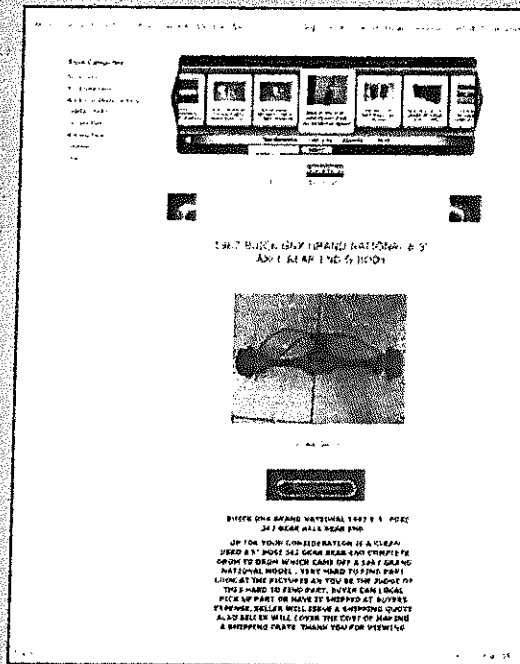
Tuesday, November 9th 2010: I again called the World of Motorworks main number at 4:34 p.m. and asked for yet another update. Logan said he remembered me from the day before and that he'd given Paul all the messages he'd taken. Said he would not be in today because he was in court. (Now there's a surprise!) Said Paul would be returning the calls on Wednesday.

So there you have it. How I got screwed out of a much-needed piece of equipment necessary for my Monte project. At the time of this writing (November 17, 2010) this had dragged on for 5 months with no end in sight and I am out \$1,449 and have nothing to show for it. I'll keep this page updated as things spool out.

Hey Paul... how's this for free publicity? We having fun yet?

Here's a shot of the original ad this scammer used to lure me in and steal my money. As you can see there's nothing here to raise a red flag to the unsuspecting buyer. He had a 97.3% positive feedback rating, which is pretty darn high considering most sellers have one or two unhappy buyers. He'd also been a member since 2004, so he had a been around for awhile.



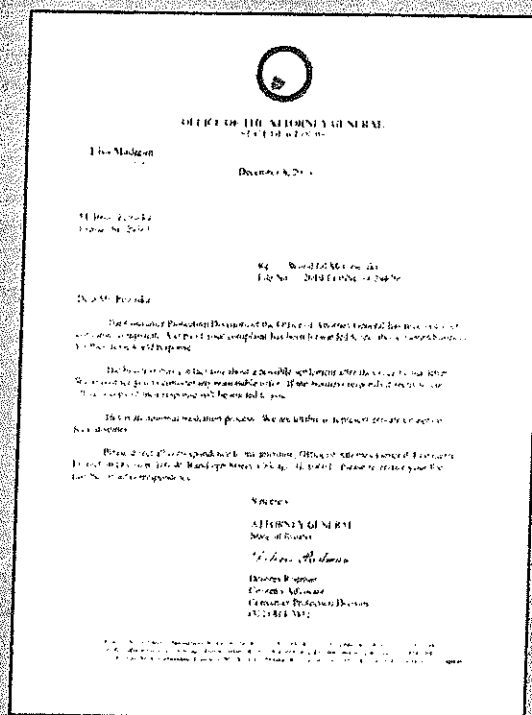
[illegible]

So, I'm out the purchase price of 1,200.00 bucks **PLUS** the shipping of 249.00, for a grand total of \$1,449.00! **OUCH!**

I posted this on the monte carlo ss web site where I am a member. A fellow member did a Google Earth search of the address this swindler gave me. Needless to say, an empty commercial building was as little comfort as it was a surprise. My misplaced trust in what I believed to be an upstanding eBay vendor, turned out to be an expensive lesson in e-commerce.

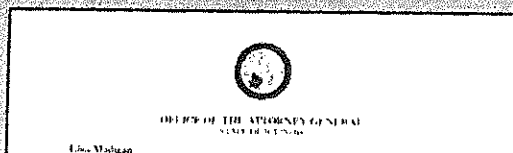
Several members of my Monte SS club have suggested going out there and "collecting" in person. Sounds like a real good idea for some frontier justice... except for one thing. How in the hell am I supposed to find this joker? It's like in the Blues Brothers movie where Elwood "falsified" his license renewal and listed Wrigley Field as his address.

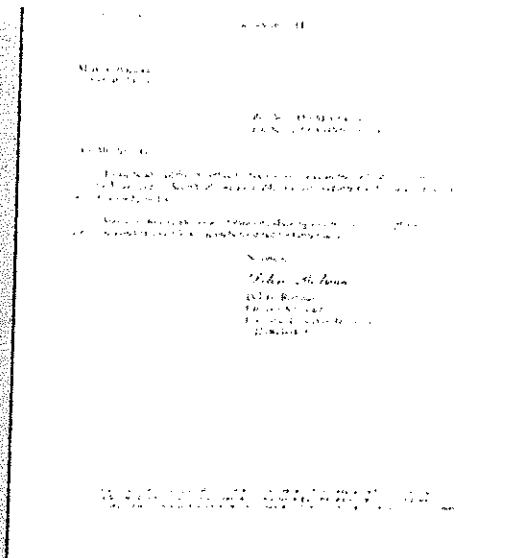
Being a "working Joe," I decided to kick things up a notch by writing a letter to the Illinois State Attorney General. Just to have a lawyer (in Illinois no less, where I would have to file any charges), write a "demand" letter would run me \$500.00. Then, there would be the hourly fee of \$250 per hour to pursue things further. That being the case, I decided to find more frugal means of turning up the heat on this cretin.



Of course there's no guarantee this will do anything, but it is just the opening shot. As Bugs Bunny once said "of course you realize this means war." As the letter illustrates, there's no deadline or anything else to compel this person to actually do anything, so we'll see.

So much for my opening shot. Evidently these guys are slipperier than a greased pig. Never one to give up easily, I discovered that these dirt bags changed their address from what was earlier listed on their website. So I'll be calling the Illinois Attorney General's office with an update.





Well, that turned out to be an exercise in futility. I sent my updated information to the Illinois Attorney General's office, but much to my consternation (after doing freelance detective work on my own) I never heard from them again. My guess is they have bigger fish to fry, or simply lack the manpower to track this guy down.

ALERT: Whatever you do don't buy ANYTHING from ebay vendor known as "carguyjr" selling Buick parts. This includes his "worldofmotorworks.com" website! He is a thief and a criminal.



This represents the real sore spot of my build. I "bought" this off flea-bay in August. I *thought* I was buying a Grand National 8.5 posi rear end, but the seller has not shipped the unit. This is why I had abandoned fleabay when they instituted their PayPal only system of payment. I broke my own rule and now I'm paying the price, no pun intended. The seller told me it will ship on Oct. 27th, 2010. As one might suspect from reading the above journal entries, no shipment was forthcoming.



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<<COMPLAINT # 94362150

COMPANY INFO

NAME: World of Motorworks
ID #: 88480517

ACCREDITED : NO
MIP : CARE:
BBB ONLINE:

CONTACT :
ADDRESS: 1723 E. Wilson St.
Batavia, IL 60510-1470
PHONE: 630 264-8070
FAX: 630 264-8077
TOB Desc: 50043-000 - Auto Parts & Supplies - New

FILE OPEN : September 2011
REPORT CODE: UUNR
REPORT EXPIRES: Apr 1, 2012

CONSUMER INFO

NAME: Arthur Swenson
ADDRESS: 1332 Roulain Rd.
Odenville, AL
35120
\$ VALUE: \$470.00

DAY PHONE : 205 746-2198
EVE PHONE : 205 746-2198
EMAIL : atswnsn65@aol.com
FAX :

DETAILS

CONCERNING: Refund or Exchange Issues

OPENED August 09, 2011
CLOSED 16 November 2011

CLOSE CODE : 120 - Unresolved
CLOSED BY : Rhonda Drew

ENTERED BY:

ASSIGNED TO: Rhonda Drew

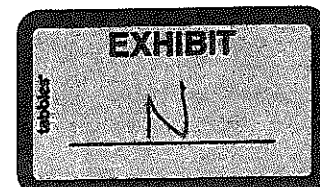
CASE NOTES: Transferred from World of Motorworks (88379425) by user dhh on 2011-09-08

Consumer entered nature of business:
Auto Parts

NATURE OF DISPUTE: This whole situation began on 5/18/11. I ordered, and paid \$470.00 to Jay's GN Parts, Hunker, PA., for a used front header panel for my '87 Buick Regal Turbo T Type. Jay's did not have one in stock, but located one at World of Motorworks, paid Mr. Paul Castlebuono \$470.00, and he shipped it to me by UPS. (P/s. note...all my dealings have been with a Paul "Castle" and I'm assuming this is the same person as "Castlebuono"). The package was damaged when it arrived and the header was broken into 3 pieces. Mr. Castle filed a claim with UPS and they picked it up from me. Mr. Castle then tells me that UPS will only pay \$140.00 and that I will have to pay for another header panel plus shipping and I told him I was not responsible for breaking the panel, and I wanted another one shipped or my \$470.00 refunded. He said he had one boxed and ready to ship, but I had to pay the additional charges. I told him he had my money and was responsible for delivering me an undamaged panel or refunding my money. He has refused to do either. This has now been going on for almost two and a half months, with what I consider nothing but excuses from Mr. Castle. The situation has become very contentious, and has angered me to the point that I e-mailed Mr. Castle and told him I thought he was trying to cheat, scam, me out of my money. I also told him I would have no further phone conversations with him, and any further dealings would have to be in writing, for the record. He continues to call and I respond to him in writing. I stand by the facts that he owes me another panel or my money back, and he refuses to do so. At this point I want my money back and have no further contact with him.

DESIRED RESOLUTION: A refund of my \$470.00 and no further contact with Mr. Castle aka Castlebuono.

BUSINESS RESPONSE:



DECISION:

Date	Staff	Description	Letter
2011-08-08	web	100 - Case Received by BBB (Expired 08-09-2011)	
2011-09-08	dhh	150 - Case Reviewed by BBB (Expired 09-08-2011)	
2011-09-08	Otto	200 - Send Acknowledgement to Consumer (Expired 09-08-2011)	
2011-09-08	Otto	300 - Inform Business of Case (Expired 09-19-2011)	
2011-09-15	rdd	-5 - More info received from the consumer (Expired 09-15-2011)Ms. Draw, Pls. make this part of my complaint file (Ref.# 94362150 / World of Motorworks). I have asked Mr. Castle not to contact me directly, but to go thru you. I do not respond to his calls or e-mails.	

Thanks for your help, Arthur T. Swenson

-----Original Message-----

From: Paul Castle <castleguy129@yahoo.com>
 To: atswnsn65 <atswnsn65@aol.com>
 Sent: Sun, Sep 11, 2011 6:04 pm
 Subject: Re: Settlement / Header Panel

Your a real fuckin stroke and you wanted me to send you the header and you would have paid me the difference I pay for my parts there not stolen!

Sent from my iPhone

On Sep 9, 2011, at 7:23 PM, atswnsn65@aol.com wrote:

Hope you or your Mother (you said before she was involved in the handling of this) can read what you will be receiving from th BEB....my complaint about you. I will have no further direct contact (phone or e-mail) with you.

-----Original Message-----

From: Paul Castle <castleguy129@yahoo.com>
 To: atswnsn65 <atswnsn65@aol.com>
 Sent: Sat, Sep 3, 2011 7:33 am
 Subject: Re: Settlement / Header Panel

I'm done emailing back and fourth I'm blind in 1 eye and have poor vision In other want to discuss call me!

Sent from my iPhone

On Sep 3, 2011, at 12:11 AM, atswnsn65@aol.com wrote:

What's the complaint # of the complaint you filed with UPS or whatever I need to identify it with UPS?. I want to discuss it with them. And, how about a response to my response on how to settle this matter.

-----Original Message-----

From: Paul Castle <castleguy129@yahoo.com>
 To: atswnsn65 <atswnsn65@aol.com>

Sent: Wed, Aug 24, 2011 7:33 pm
Subject: Re: Settlement / Header Panel

I sent out a perfect header panel is not my fault that ups destroyed it! My mother and I have more time than any amount of money can pay I keep getting blamed by you for something I did not do I've done everything to try and be fair on this but nothing U do is good enough! I need to be paid as I have to pay for these parts!
Please advise what you want to do!

Sent from my iPhone

On Aug 24, 2011, at 5:37 PM, atswnsn65@aol.com wrote:

Come on Mr. Castle, I paid you upfront \$470.00 (trusted you) with no protection and look what it got me.
Now you won't trust me for \$165.00. Sure wish I would have known I needed protection before I gave you my money!

-----Original Message-----

From: Paul Castle <castleguy129@yahoo.com>
To: atswnsn65 <atswnsn65@aol.com>
Sent: Sat, Aug 20, 2011 5:28 pm
Subject: Re: Settlement / Header Panel

Hi

Mr Swenson tell you what so we are both protected paypal me \$165 to castleguy129@yahoo.com I will get shipped out fully insured and if for any reason there is a problem we are both protected thru ups and paypal!!

Thanks

Paul

Sent from my iPhone

On Aug 20, 2011, at 4:16 PM, atswnsn65@aol.com wrote:

Disregard my previous. I found your settlement offer. OK, send me the panel and if it arrives undamaged then I will send you the money.
Thanks

2011-09-20	OttO	310 - No response to first notice to business (Expired 09-20-2011)	
2011-09-20	OttO	400 - Second Notice to Business (Expired 09-30-2011)	
2011-09-29	WEB	1000 - Receive Business Response (Expired 09-29-2011)	In response to the complaint of

Arthur Swenson, the header panel was sold to him from Jay's GN Parts, Hunker, PA on 5-28-11. The purchase price was \$470.00. World of Motorworks shipped the part for Jay's GN as used, as-is condition and non-returnable. It left the warehouse packed and in good condition and shipped by UPS on 6-7-11. World of Motorworks was notified by Mr. Swenson of damage in shipment on 6-24-11 because he was out of town when it arrived on 6-7-11 and was signed for by a Hammonds who was not authorized to sign for anything. He asked if we would help him make a claim since this was causing him a lot of stress. Claim #99618012 was filed with UPS and the damage pay out was \$141.65 on 7-27-11. Mr. Swenson was being communicated with during this time. We spent a lot of time and effort to try to get this resolved. After notifying Mr. Swenson on 7-30-11, he said he wanted a new one sent out. The cost of the header panel is \$470.00 with shipping. World of Motorworks asked for an additional \$165.00 for another part and shipping and Mr. Swenson agreed. He needed to make this payment prior to shipping. World of Motorworks was paying for the additional cost. Mr. Swenson was treated more than fair as far as helping with the damage claim and trying to resolve this matter. He was informed of the complete process. We have been harassed and called names by Mr. Swenson. World of Motorworks was the one who tried to help after several weeks went by from the date of shipment. It was not even between Mr. Swenson and World of Motorworks. He was a customer of Jay's GN Parts. World of Motorworks has spent several hours trying to help and settle this matter for Mr. Swenson. The transaction as of now stands that Mr. Swenson has a credit of \$141.65 toward parts. World of Motorworks has taken the loss for the cost of the header panel.

2011-09-29	rdd	1100 - Forward Business Response to Consumer (Expired 10-09-2011)	CLT.cf.rtf
2011-10-05	WEB	3000 - Received Consumer Rebuttal (Expired 10-10-2011)	(The consumer indicated

he/she DID NOT accept the response from the business.)

I think the first 5 words of Mr. Castle's 8/11/11 e-mail to me clearly shows his character and attitude about this matter...and I quote, "You're a real fucking stroke....." I want my \$470.00 and nothing else to do with this type of individual, other than possible Arbitration.

The fact that this matter originated with Jay's GN has nothing to do with its current standing. Mr. Castle has my \$470.00 and I have

nothing.

I had requested from him a copy of the written denial of his claim from UPS so I know their specific reason for denial. I cannot access this information from UPS because it is his claim. I have never received this from him.

He offers me a credit, but why would I want to have anything to do with him after the way he has already treated me.

Again, I want a check from him for \$470.00 and that's it.

Arthur T. Swenson

2011-10-05 rdd
2011-10-17 Otto
2011-10-31 rdd

3100 - Forward Consumer Rebuttal to Business (Expired 10-16-2011) BLT.cf.rtf
3110 - No Response from Business re: Consumer Rebuttal (Expired 10-17-2011)
-5 - More Info received from the consumer (Expired 10-31-2011) Rhonda.
I now want to know if he will send me a money order or a cashier's check for the credit he said I have?

Thanks, Arthur Swenson

2011-11-16 rdd
2011-11-16 Otto

3190 - Bureau Judged Case To Be Closed UNRESOLVED (Expired 11-16-2011)
3200 - Inform Consumer - Case Closed UNRESOLVED (Expired 11-16-2011)
emailed to: atswnsn65@aol.com
3300 - Inform Business - Case Closed UNRESOLVED (Expired 11-16-2011)
mailed to: Office of the President 1723 E. Wilson St. Batavia, IL 60510-1470
3400 - Case Closed UNRESOLVED (Expired 11-16-2011)

2011-11-16 Otto

2011-11-16 Otto
>>

In Chicago and Northern Illinois

BBB CASE#: 94362150

Complaint filed by:	Arthur Swenson (More)
Complaint filed against:	World of Motorworks (More)
Complaint status:	Case Closed UNRESOLVED (More)
Case Description:	This whole situation began on 5/18/11. I ordered, and paid \$470.00 to Jay's GN Parts,Hunker, PA.,for a used front header... (More)
Category:	Refund or Exchange Issues
Case opened date:	08/09/2011
Case closed date:	11/16/2011
Desired Resolution:	A refund of my \$470.00 and no further contact with Mr. Castle aka Castlebuono.... (More)

Download a copy of this complaint so you can print it for your records

*** This complaint has been closed. If you have more information to provide to the bureau regarding this complaint, please click [here](#). ***

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[For Businesses](#)

[For Charities and Donors](#)

[About Us](#)

[News Center](#)

BBB CASE#: 94362150**Consumer Info**Complaint
filed by:

NAME: Arthur Swenson
 DAY PHONE: 205 746-2198
 ADDRESS: 1332 Roulain Rd. 35120
 Odenville, AL
 EVE PHONE: 205 746-2198
 CELL PHONE: -
 EMAIL: atswnsn65@aol.com
 FAX: -

(Less)**Business Info**Complaint
filed
against:

NAME: World of Motorworks
 BBB MEMBER: NO
 CONTACT: --None--
 ADDRESS: 1723 E. Wilson St.
 Batavia, IL 60510-1470
 PHONE: 630 264-8070
 FAX: 630 264-8077
 Website: --None--

(Less)**Activity**

Date	Activity	Description
11/17/2011	Inform Business - Case Closed UNRESOLVED	
11/16/2011	Case Closed UNRESOLVED	
11/16/2011	Inform Consumer - Case Closed UNRESOLVED	
11/16/2011	Bureau Judged Case To Be Closed UNRESOLVED	
10/31/2011	More info received from the consumer	<p>Rhonda, I now want to know if he will send me a money order or a cashier's check for the credit he said I have ?</p> <p>Thanks, Arthur Swenson</p>
10/17/2011	No Response from Business re: Consumer Rebuttal Forward	

10/06/2011 Consumer
Rebuttal to
Business

BLT.cf.rtf

(The consumer indicated he/she DID NOT accept the response from the business.)

I think the first 5 words of Mr. Castles' 9/11/11 e-mail to me clearly shows his character and attitude about this matter...and I quote, "Your a real fucking stroke....." I want my \$470.00 and nothing else to do with this type of individual, other than possible Arbitration.

The fact that this matter originated with Jay's GN has nothing to do with it's current standing. Mr. Castle has my \$470.00 and I have nothing.

10/05/2011 Received
Consumer
Rebuttal

I had requested from him a copy of the written denial of his claim from UPS so I know their specific reason for denial. I cannot access this information from UPS because it is his claim. I have never received this from him.

He offers me a credit, but why would I want to have anything to do with him after the way he has alredy treated me.

Again, I want a check from him for \$470.00 and that's it.

Arthur T. Swenson

09/29/2011 Forward Business
Response to
Consumer

CLT.cf.rtf

09/29/2011 Receive Business
Response

In response to the complaint of Arthur Swenson, the header panel was sold to him from Jay's GN Parts, Hunker, PA on 5-28-11. The purchase price was \$470.00. World of Motorworks shipped the part for Jay's GN as used, as-is condition and non-returnable. It left the warehouse packed and in good condition and shipped by UPS on 6-7-11. World of Motorworks was notified by Mr.Swenson of damage in shipment on 6-24-11 because he was out of town when it arrived on 6-7-11 and was signed for by a Hammonds who was not authorized to sign for anything. He asked if we would help him make a claim since this was causing him alot of stress. Claim #99818012 was filed with UPS and the damage pay out was \$141.65 on 7-27-11. Mr.Swenson was being communicated with during this time. We spent alot of time and effort to try to get this resolved. After notifying Mr.Swenson on 7-30-11, he said he wanted a new one sent out. The cost of the header panel is \$470.00 with shipping. World of Motorworks asked for an additional \$165.00 for another part and shipping and Mr. Swenson agreed. He needed to make this payment prior to shipping. World of Motorworks was paying for the additional cost. Mr Swenson was treated more than fair as far as helping with the damage claim and trying to resolve this matter. He was informed of the complete process. We have been harrassed and called names by Mr. Swenson. World of Motorworks was the one who tried to help after several weeks went by from the date of shipment. It was not even between Mr.Swenson and World of Motorworks. He was a customer of Jay's GN Parts. World of Motorworks has spent several hours trying to help and settle this matter for Mr. Swenson. The transaction as of now stands that Mr. Swenson has a credit of \$141.65 toward parts. World of Motorworks has taken the loss for the cost of the header panel.

Complaint

Second Notice to

status: 09/20/2011 Business
No response to
09/20/2011 first notice to
business

Ms. Drew, Pls. make this part of my complaint file (Ref.# 94362150 / World of Motorworks). I have asked Mr. Castle not to contact me directly, but to go thru you. I do not respond to his calls or e-mails.

Thanks for your help. Arthur T. Swenson

-----Original Message-----

From: Paul Castle castleguy129@yahoo.com
To: atswnsn65 atswnsn65@aol.com
Sent: Sun, Sep 11, 2011 6:04 pm
Subject: Re: Settlement / Header Panal

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Sent from my iPhone

On Sep 9, 2011, at 7:23 PM, atswnsn65@aol.com wrote:

09/15/2011 More info received
from the
consumer

Hope you or your Mother (you said before she was involved in the handling of this) can read what you will be receiving from th BBB....my complaint about you. I will have no further direct contact (phone or e-mail) with you.

-----Original Message-----

From: Paul Castle castleguy129@yahoo.com
To: atswnsn65 atswnsn65@aol.com
Sent: Sat, Sep 3, 2011 7:33 am
Subject: Re: Settlement / Header Panal

I'm done emailing back and fourth I'm blind in 1 eye and have poor vision in other want to discuss call me!

Sent from my iPhone

On Sep 3, 2011, at 12:11 AM, atswnsn65@aol.com wrote:

What's the complaint # of the complaint you filed with UPS or whatever I need to identify it with UPS?. I want to discuss it with them.
And, how about a response to my response on how to settle this matter.

-----Original Message-----

From: Paul Castle castleguy129@yahoo.com

To: atswnsn65 atswnsn65@aol.com
 Sent: Wed, Aug 24, 2011 7:33 pm
 Subject: Re: Settlement / Header Panal

I sent out a perfect header panel is not my fault that ups destroyed it! My mother and I have more time then any amount of money can pay I keep getting blamed by you for something I did not do I've done everything to try and be fair on this but nothing U do is good enough! I need to be paid as I have to pay for these parts!
 Please advise what you want to do!

Sent from my iPhone

On Aug 24, 2011, at 5:37 PM, atswnsn65@aol.com wrote:

Come on Mr. Castle, I paid you upfront \$470.00 (trusted you) with no protection and look what it got me.
 Now you won't trust me for \$165.00. Sure wish I would have known I needed protection before I gave you my money !

-----Original Message-----

From: Paul Castle castleguy129@yahoo.com
 To: atswnsn65 atswnsn65@aol.com
 Sent: Sat, Aug 20, 2011 5:28 pm
 Subject: Re: Settlement / Header Panal

Hi

Mr Swenson tell you what so we are both protected paypal me \$165 to castleguy129@yahoo.com I will get shipped out fully insured and If for any reason there is a problem we are both protected thru ups and paypal!!

Thanks

Paul

Sent from my iPhone

On Aug 20, 2011, at 4:16 PM, atswnsn65@aol.com wrote:

Disregard my previous. I found you settlement offer. OK, send me the panal and if it arrives undamaged then I will send you the money. Thanks

09/09/2011 Inform Business of Case
 Send
 09/08/2011 Acknowledgement to Consumer
 09/08/2011 Case Reviewed by BBB
 08/09/2011 Case Received by BBB

(Less)

This whole situation began on 5/18/11. I ordered, and paid \$470.00 to Jay's GN Parts,Hunker, PA.,for a used front header panel for my '87 Buick Regal Turbo T Type. Jay's did not have one in stock, but located one at World of Motorworks,paid Mr. Paul Castlebuono \$470.00, and he shipped it to me by UPS. (Pls. note...all my dealings have been with a Paul "Castle" and I'm

Description:	<p>assuming this is the same person as "Castlebuono").The package was damaged when it arrived and the header was broken into 3 pieces. Mr. Castle filed a claim with UPS and they picked it up from me. Mr.Castle then tells me that UPS will only pay \$140.00 and that I will have to pay for another header panel plus shipping and I told him I was not responsible for breaking the panel, and I wanted another one shipped or my \$470.00 refunded. He said he had one boxed and ready to ship, but I had to pay the additional charges.I told him he had my money and was responsible for delivering me an undamaged panel or refunding my money.He has refused to do either.This has now been going on for almost two and a half months, with what I consider nothing but excuses from Mr. Castle .The situation has become very contentious, and has angered me to the point that I e-mailed Mr.Castle and told him I thought he was trying to cheat, scam, me out of my money.I also told him I would have no further phone conversations with him, and any further dealings would have to be in writing, for the record. He continues to call and I respond to him in writing. I stand by the facts that he owes me another panel or my money back, and he refuses to do so. At this point I want my money back and have no further contact with him. (Less)</p>	
Category:	Refund or Exchange Issues	
Case opened date:	08/09/2011	
Case closed date:	11/16/2011	
Desired Resolution:	A refund of my \$470.00 and no further contact with Mr. Castle aka Castlebuono. (Less)	

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*** This complaint has been closed. If you have more information to provide to the bureau regarding this complaint, please click [here](#). ***

COMPLAINT # 94295905**COMPANY INFO**

NAME: **World of Motorworks**
 ID #: **88379425**

ACCREDITED: **NO**

MIP: CARE:

BBB ONLINE:

CONTACT: **Paul Castlebuono**
 ADDRESS: **2499 Deerfield Drive**
Aurora, IL 60506-6421
 PHONE: **630 669-1583**
 FAX: **--None--**
 TOB Desc: **50043-000 - Auto Parts & Supplies - New**

FILE OPEN: **May 2010**REPORT CODE: **NEUTRAL**REPORT EXPIRES: **Jul 12, 2014****CONSUMER INFO**

NAME: **Robert Stefani**
 ADDRESS: **401 W. Madison St.**
Villa Park, IL
60181
 \$ VALUE: **\$100.00**

DAY PHONE: -

EVE PHONE: -

EMAIL: **tinostefani@netscape.net**

FAX: -

DETAILSCONCERNING: **Refund or Exchange Issues**OPENED **May 04, 2010**CLOSE CODE: **: 110 - Resolved**CLOSED **05 May 2010**CLOSED BY: **: OttOotto**

ENTERED BY:

ASSIGNED TO: **Rhonda Drew**

CASE NOTES: **Consumer entered nature of business:**
automotive parts

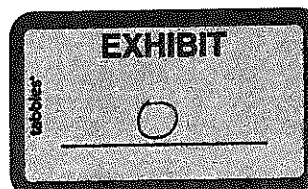
NATURE OF DISPUTE: I purchased via a persona check \$415 of automotive parts from Paul Castlebuono on July 31, 2007 per receipt #604558. One of the parts (a t-top moulding cover, \$100) didn't fit up correctly, so I brought it up to Paul's attention and he suggested I send it back for a refund. The part was shipped back via UPS the week of December 28, 2008. I have sent Paul numerous emails requesting my money back. I continue to receive delay-type responses like "I will square up with you when I get back", "I will send you a check", etc. I have now waited 16 months for a refund and I still do not have a reimbursement check for the part. In an attempt to receive reimbursement, I set up a reimbursement due date of April 23, 2010 or would consider legal action. I received an angry phone message from Paul saying that he didn't appreciate that I would seek legal action for this matter. I sent a follow up email on April 26th, 2010 reminding him that the due date had past and I have not had a reply since, hence why I am enlisting the help of the BBB to help obtain my refund.

DESIRED RESOLUTION: **Reimbursement check for \$100.**

BUSINESS RESPONSE:

DECISION:

Date	Staff	Description	Letter
2010-04-30	web	100 - Case Received by BBB (Expired 04-30-2010)	
2010-05-04	dhh	150 - Case Reviewed by BBB (Expired 05-04-2010)	
2010-05-04	Oto	200 - Send Acknowledgement to Consumer (Expired 05-04-2010)	



2010-05-04 Otto 300 - Inform Business of Case (Expired 05-15-2010)
2010-05-05 WEB 450 - Received Response from Consumer RESOLVED (Expired 05-05-2010) The
consumer indicated ONLINE that the business responded to this complaint to his/her satisfaction. He/she also stated:
Business had supplied me with a check for \$70 of the \$100 dispute. It is not worth me pursuing the additional \$30 so I would close the
case at this point.
2010-05-05 Otto 460 - Inform Business Case Closed RESOLVED (Expired 05-05-2010)
2010-05-05 Otto 2300 - Case Closed RESOLVED (Expired 05-05-2010)

COMPLAINT # 94306964**COMPANY INFO**

NAME: **World of Motorworks**
ID #: **88379426**

ACCREDITED : **NO**
MIP : CARE:
BBB ONLINE:

CONTACT: **Paul Castlebuono**
ADDRESS: **2499 Deerfield Drive**
Aurora, IL 60506-6421
PHONE: **630 669-1663**
FAX: **--None--**
TOB Desc: **50043-000 - Auto Parts & Supplies - New**

FILE OPEN : **May 2010**
REPORT CODE: **NEUTRAL**
REPORT EXPIRES: **Jul 12, 2014**

CONSUMER INFO

NAME: **Mike Vando**
ADDRESS: **2525 Old Farm #1821R**
Houston, TX
77063
\$ VALUE: **\$26.50**

DAY PHONE : **713 385-4411**
EVE PHONE : **-**

EMAIL : **magicmikav@excite.com**
FAX :

DETAILS**CONCERNING: Delivery Issues**

OPENED **July 27, 2010**
CLOSED **27 July 2010**

CLOSE CODE : **500 - Beyond BBB Purview**
CLOSED BY : **Denise Hines**

ENTERED BY:

ASSIGNED TO: **Denise Hines**

CASE NOTES: **Consumer entered nature of business:**
Auto parts

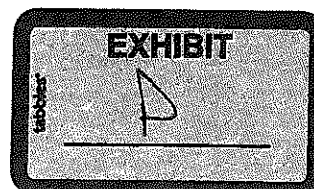
NATURE OF DISPUTE: I bought an automotive part from this business at their online store on Ebay on 7/2/10. I paid the business by Paypal payment on the same day. I then waited patiently for my item to arrive. However, after over one week has gone by and I haven't received my it, I emailed the business on 7/13/10 and ask for a tracking number. That was when I got an email reply back indicating that the part was then shipped out on the very same day.

Basically, someone at the business dropped the ball and didn't ship my item until I called. If I didn't call, I'm sure that they wouldn't have shipped the item. I left a negative feedback for the business on Ebay because of their mishandling of my order. Someone from the company has sent me a couple emails hurling insults and profanity at me. One email said that I'm "a real jagoff and to stick the part in my ass". The other email called me "a dick head and said that they figure that I own a Ford". I find the comments offensive and unbecoming of a company that has been in business in a while. As a customer, I'd like to find out who made the hurtful comments and demand an swift apology. This person could really use some customer service and sensitivity training.

DESIRED RESOLUTION: As a customer, I'd like to find out who made the hurtful comments and demand a swift apology. This person could really use some customer service and sensitivity training.

BUSINESS RESPONSE:

DECISION:



<u>Date</u>	<u>Staff</u>	<u>Description</u>	<u>Letter</u>
2010-07-15	web	100 - Case Received by BBB (Expired 07-15-2010)	
2010-07-27	dhh	11170 - Out of Purview - Demand for Apologies (Expired 07-27-2010)	
2010-07-27	Otto	11180 - Inform Consumer - Demand for Apologies (Expired 07-27-2010)	
2010-07-27	Otto	11300 - Case Closed as Beyond Purview (Expired 07-27-2010)	

From: Phil Brand [phil@bio.tamu.edu]
Sent: Tuesday, October 12, 2010 9:03 PM
To: ebay@ebay.com
Subject: Re: Case # 5004134945: Customer Support made a final decision
Attachments: IMAGE.gif; IMAGE.gif; IMAGE.gif; IMAGE.gif; IMAGE.gif; IMAGE.gif; IMAGE.xxx

Is there anyway for you to ban this guy from sending me e-mail through your system. This idiot keeps sending me threatening messages and I'm really getting sick of him. In the 10 to 15 years I've been using ebay there has been nothing like this, and what's scary this lunatic has my address!

Here's his latest rant...

Dear philbrand,

fu8ckin asshole you got sticker I will fuck you up if we ever cross paths

- carguyjr

And when I responded to him. He replied...


Dear philbrand,

you got it jagoff i have a delivery confirmation you lying prick next time im in texas ill look you up maybe your old lady needs some real dick.

I seriously never received the item so he has been lying to me from the beginning. That's the reason I asked for a refund. What else can I do about this maniac?

Phil Brand

>>> On 9/26/2010 at 7:17 PM, in message <453319429.1285546679621.JavaMail.SYSTEM@hr-wi04-06f4193>, eBay <ebay@ebay.com> wrote:

 eBay sent this message to James Brand (philbrand).
Your registered name is included to show this message originated from eBay Motors. [Learn more.](#)

eBay Customer Support made a final decision on your case

Hi philbrand,

Good news! eBay Customer Support has reviewed the case and made a final decision. We issued you a full refund of \$7.00 on Sep 26, 2010 through PayPal. The refund includes the purchase price plus original shipping. Please [log in to PayPal](#) to get your refund.

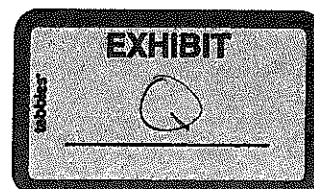
Refund information:

We have issued refund of \$7.00 to the PayPal account you used to purchase this item.

Decision:

This case has been decided in your favor.

[Go to the Resolution Center](#)





**CHEVROLET SILVERADO MIRROR DECAL OBJECTS ARE
LOSING**

Item #: 200498903672
Sale price: \$7.00
Quantity: 1
Sale date: Aug-17-10 20:26:04 PDT
Seller: carguyjr
Case #: 5004134945
Case opened: Sep-17-10 21:44:30 PDT
Case closed: Sep-26-10 17:17:51 PDT
[View purchased item](#)

Email reference id: [#6db71eeb07764775ab503ac86fb1087a#]

Please don't remove this number. eBay customer support may ask you for this number, if you should need assistance

[Learn More](#) to protect yourself from spoof (fake) emails.

eBay sent this email to you at phil@bio.tamu.edu about your account registered on www.ebay.com/ebaymotors.

eBay sends these emails based on the preferences you set for your account. To unsubscribe from this email, change your [notification preferences](#). Please note that it may take up to 10 days to process your request. Visit our [Privacy Policy](#) and [User Agreement](#) if you have any questions.

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From: eBay [ebay@ebay.com]
Sent: Sunday, September 26, 2010 7:18 PM
To: ebay@ebay.com; Phil Brand
Subject: Case # 5004134945: Customer Support made a final decision



Motors™

eBay sent this message to James Brand (philbrand).

Your registered name is included to show this message originated from eBay Motors. [Learn more.](#)

eBay Customer Support made a final decision on your case

Hi philbrand,

[Go to the Resolution Center](#)

Good news! eBay Customer Support has reviewed the case and made a final decision. We issued you a full refund of \$7.00 on Sep 26, 2010 through PayPal. The refund includes the purchase price plus original shipping. Please [log in to PayPal](#) to get your refund.

[View details](#)

Refund information:

We have issued refund of \$7.00 to the PayPal account you used to purchase this item.

Decision:

This case has been decided in your favor.



CHEVROLET SILVERADO MIRROR DECAL OBJECTS ARE LOSING

Item #: 200498903672
Sale price: \$7.00
Quantity: 1
Sale date: Aug-17-10 20:26:04 PDT
Seller: carguyjr
Case #: 5004134945
Case opened: Sep-17-10 21:44:30 PDT
Case closed: Sep-26-10 17:17:51 PDT
[View purchased item](#)

Email reference id: [#6db71eeb07764775ab503ac86fb1087a#]

Please don't remove this number. eBay customer support may ask you for this number, if you should need assistance

[Learn More](#) to protect yourself from spoof (fake) emails.

eBay sent this email to you at phil@bio.tamu.edu about your account registered on www.ebay.com/ebaymotors.

eBay sends these emails based on the preferences you set for your account. To unsubscribe from this email, change your [notification preferences](#). Please note that it may take up to 10 days to process your request. Visit our [Privacy Policy](#) and [User Agreement](#) if you have any questions.

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From: eBay [ebay@ebay.com]
Sent: Saturday, September 25, 2010 2:50 AM
To: ebay@ebay.com; Phil Brand
Subject: Case # 5004134945: Has the seller responded to you?



Motors

eBay sent this message to James Brand (philbrand).

Your registered name is included to show this message originated from eBay Motors. [Learn more.](#)

If the seller hasn't responded please contact us

Hi philbrand,

Your case is open, and we wanted to check in with you to see if the issue has been resolved.

We encourage you to contact your seller to work things out. However, if the seller hasn't responded to you or if you're not satisfied with the seller's response, you can contact [eBay Customer Support](#) to review this case and make a final decision.

If you were able to work this out with the seller, you can [close this case](#) in the Resolution Center.

You can view the details of this case in the Resolution Center.

[Go to the Resolution Center](#)

[View details](#)



CHEVROLET SILVERADO MIRROR DECAL OBJECTS ARE LOSING

Item #: 200498903672
Sale price: \$7.00
Quantity: 1
Sale date: Aug-17-10 20:26:04 PDT
Seller: carguyjr
Case #: 5004134945
Case opened: Sep-17-10 21:44:30 PDT
[View purchased item](#)

Email reference id: [#4245736d23e94bf68f3b3d9c56d93e4f#]

Please don't remove this number. eBay customer support may ask you for this number, if you should need assistance

[Learn More](#) to protect yourself from spoof (fake) emails.

eBay sent this email to you at phil@bio.tamu.edu about your account registered on www.ebay.com/ebaymotors.

eBay sends these emails based on the preferences you set for your account. To unsubscribe from this email, change your [notification preferences](#). Please note that it may take up to 10 days to process your request. Visit our [Privacy Policy](#) and [User Agreement](#) if you have any questions.

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From: eBay Member: carguyjr [carguy_kti3146rc@members.ebay.com]
Sent: Tuesday, October 12, 2010 8:27 PM
To: Phil Brand; 'carguy_kti3146rc@members.ebay.com'
Subject: Re: carguyjr has sent a message



eBay sent this message to James Brand (philbrand).
Your registered name is included to show this message originated from eBay. [Learn more.](#)

Seller has responded to your question about this item

Do not respond to the sender if this message requests that you complete the transaction outside of eBay. This type of offer is against eBay policy, may be fraudulent, and is not covered by buyer protection programs. [Learn More.](#)

Dear philbrand,

you got it jagoff i have a delivery confirmation you lying prick next time im in texas ill look you up maybe your old lady needs some real dick.

Paul Castle
World of Motorworks
toll free -866-794-6320
fax- 630-907-1255
website -www.worldofmotorworks.com
email -zddplus@womw.net

**Click "respond" to
reply through
Messages, or go
to your email to
reply**

Respond

-----Original Message-----

From: eBay Member: philbrand [mailto:philbr_gq2206qi@members.ebay.com]
Sent: Tuesday, October 12, 2010 08:54 PM
To: zddplus@womw.net
Subject: carguyjr has sent a message

Dear carguyjr,

Once again you lie. I never got a sticker. Anyway, I told Ebay I wanted a refund. I didn't want your piece of shit decal.

- philbrand



CHEVROLET SILVERADO MIRROR DECAL OBJECTS ARE LOSING

Item Id: 200498903672
End time: Aug-17-10 20:26:04 PDT
Seller:

carguyjr (1435 ★)

96.8% Positive Feedback

Member since Dec-07-04 in United States

Location: IL, United States

Listing Status: This message was sent while the listing was **closed**.

i Marketplace Safety Tip

- Keep your money safe - never pay for items with cash or instant money transfer services, such as Western Union or MoneyGram. In the past some sellers have exploited these payment methods in order to defraud buyers, so eBay has banned them from the site.
- Received a Second Chance Offer email? Double check that it's genuine: Second Chance Offer emails come directly from eBay and are shown in your My Messages.
- Trade safely. Beware of anyone who contacts you about buying or selling outside of eBay. When you trade outside of eBay, you're not able to leave feedback or take advantage of protection programs and case resolution tools available on eBay. Report an inappropriate email.
- eBay helps guard your privacy and online safety when you use our messaging tools. If you and the member you're contacting haven't bought or sold from each other recently, our tools may make both of your email addresses anonymous.

Email reference id: [#a07-10q4paxiro#]_ [#bc5692c2aed84fc5bc1502206433b9d8#]

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nos4gn_highwaystars (50 items)

My eBay Sell Community Customer Support Cart

Account

Search Advanced

TECHNICS ELECTRONICS FASHION MOTORS TICKETS DEALS CLASSIFIEDS

Buyer Protection

Community Feedback forum Feedback profile

Feedback profile



turbochick129 (52 ★)

Positive Feedback (last 12 months): 100%
[How is Feedback percentage calculated?]
Member since: Jul-17-06 in United States

Member quick links

Contact member
View items for sale
View ID history
Add to favorite sellers
View eBay My World
View reviews & guides

Recent Feedback ratings (last 12 months)

	1 month	6 months	12 months
Positive	11	11	11
Neutral	0	0	0
Negative	0	0	0

Detailed seller ratings (last 12 months)

This information will be available when this member receives at least 10 detailed seller ratings.

eBay Buyer Protection
Covers your purchase price + original shipping
Learn more

Feedback as a seller Feedback as a buyer All Feedback Feedback left for others

23 feedback received

Revised Feedback: 0

Feedback	From/price	Date/time
Item as described - freindly communication item as described - freindly communication	Buyer: charger2 (217 ★) US \$30.00	Jan-04-12 13:34 View Item
Great ebayer, prompt payment, valued customer, highly recommended. Great ebayer, prompt payment, valued customer, highly recommended.	Seller: medekit (21245 ★)	Dec-29-11 01:03 View Item
Good buyer, prompt payment, valued customer, highly recommended Good buyer, prompt payment, valued customer, highly recommended.	Seller: speed_daddy (29593 ★)	Dec-26-11 20:43 View Item
great buyer, fast payment A++++++ great buyer, fast payment A++++++	Seller: jkgood108 (250 ★)	Dec-21-11 19:33 View Item
Good buyer, prompt payment, valued customer, highly recommended. Good buyer, prompt payment, valued customer, highly recommended.	Seller: simdeg01 (2388 ★)	Dec-19-11 21:18 View Item
A+++++ A+++++	Seller: jason_gnese2012 (1)	Dec-19-11 14:49 View Item
Fast Payment, valued customer, A pleasure doing business with. Thank you ***** Fast Payment, valued customer, A pleasure doing business with. Thank you *****	Seller: imiwau2 (13488 ★)	Dec-19-11 13:21 View Item
Great customer - smooth transaction. Thank you! Great customer - smooth transaction. Thank you!	Seller: pirateship (15483 ★)	Dec-19-11 10:43 View Item



1/6/2012

Great communication. A pleasure to do business with ID: 1204110000	Seller: jimmyg747 (7063 ☆)	Dec-19-11 10:10 View Item
Super quick payer fast and easy transaction thank you soooooo much!!!!!! ID: 1204110000	Seller: bm455 (7270 ☆)	Dec-16-11 05:22 View Item
(- Pleasure Doing Business With - Thank You for Shopping at BjsBox of Toys -) ID: 1204110000	Seller: bjsbox (3745 ☆)	Dec-09-11 15:37 View Item
Detailed item information is not available for the following items because the Feedback is over 90 days old		
thanks ID: 1204110000	Seller: carguyjr (1745 ☆)	Apr-18-07 19:52
great to deal with ID: 1204110000	Seller: carguyjr (1745 ☆)	Apr-11-07 10:40
Super eBayer!! Good on his word and will deal with him again!! Team player. ID: 1204110000	Seller: doctorzz3 (260 ☆)	Apr-01-07 22:19
Super eBayer!! Good on his word and will deal with him again!! Team player. ID: 1204110000	Seller: doctorzz3 (260 ☆)	Apr-01-07 22:18
thank you ID: 1204110000	Seller: carguyjr (1745 ☆)	Mar-21-07 19:31
thank you ID: 1204110000	Seller: carguyjr (1745 ☆)	Mar-14-07 22:04
great to deal with ID: 1204110000	Seller: carguyjr (1745 ☆)	Mar-02-07 10:58
thank you hope it makes your car fast. ID: 1204110000	Seller: carguyjr (1745 ☆)	Jan-23-07 12:17
thanks ID: 1204110000	Seller: carguyjr (1745 ☆)	Jan-23-07 12:13
thank you very much ID: 1204110000	Seller: carguyjr (1745 ☆)	Jan-23-07 12:13
Excellent buyer to deal with. Would highly recommend. ID: 1204110000	Seller: makmonie (19975 ☆)	Jan-16-07 17:32
thank you ID: 1204110000	Seller: carguyjr (1745 ☆)	Dec-19-06 23:44
thanks ID: 1204110000	Seller: carguyjr (1745 ☆)	Dec-19-06 23:44
great to deal with ID: 1204110000	Seller: carguyjr (1745 ☆)	Dec-13-06 17:22
thank you ID: 1204110000	Seller: carguyjr (1745 ☆)	Dec-13-06 17:22
great turbo chick your hot ID: 1204110000	Seller: carguyjr (1745 ☆)	Dec-11-06 11:45

Great Transaction! Paid Super Fast! Thank You!!!!	Seller: dkw0 (528 ☆) No longer a registered user	Aug-25-06 13:46
multiple item buyer, A+, thanks	Seller: lookwhatgolz (2272 ☆)	Aug-23-06 19:35
multiple item buyer, A+, thanks	Seller: lookwhatgolz (2272 ☆)	Aug-23-06 19:35
multiple item buyer, A+, thanks	Seller: lookwhatgolz (2272 ☆)	Aug-23-06 19:35
multiple item buyer, A+, thanks	Seller: lookwhatgolz (2272 ☆)	Aug-23-06 19:34
Excellent Buyer! Great Transaction! Would Highly Recommend! A++++++	Seller: liquidation_connect_online (28354 ☆) No longer a registered user	Aug-19-06 22:44
Excellent Buyer! Great Transaction! Would Highly Recommend! A++++++	Seller: liquidation_connect_online (28354 ☆) No longer a registered user	Aug-19-06 22:44
Highly Recommend! Great Buyer! A Pleasure To Do Business With! Thanks! A+	Seller: hroctaneart (3208 ☆)	Aug-17-06 12:08
Good buyer, prompt payment, valued customer, highly recommended.	Seller: (dn1x (7867 ☆)	Aug-16-06 16:57
Good buyer, prompt payment, valued customer, highly recommended.	Seller: tidbits (7637 ☆)	Aug-16-06 16:57
fast payment, great ebayer, thanks	Seller: 3171kelly (511 ☆)	Aug-13-06 06:40
Lightning Fast Payment! A++++	Seller: 87buickgrandnational (586 ☆)	Aug-10-06 10:19
A++! Fast Payment	Seller: 87buickgrandnational (586 ☆)	Aug-10-06 10:19
Prompt payment, valued customer, highly recommended from www.i-soldit.com	Seller: qpqi (7900 ☆)	Aug-10-06 09:32
Thx 4 another GREAT TRANSACTION/Payment--Good Repeat Cust- Hope to C-U-Bak soon	Seller: nos4gn_highwaystars (1d57 ☆) Private	Aug-10-06 04:07
Lightning fast payment - thanks for ordering from Speednation.com	Seller: speednation (7744 ☆) No longer a registered user	Aug-07-06 07:33
A+++++	Seller: 87buickgrandnational (586 ☆)	Aug-05-06 21:49
A++ Thanks	Seller: 87buickgrandnational (586 ☆)	Aug-05-06 21:49
A++ Service! Excellent Ebayer	Seller: 87buickgrandnational (586 ☆)	Aug-05-06 21:49

1/6/2012

Aug-05-06 21.49

10

Aug-04-06 14.50

Aug-02-06 17:43

Aug-02-06 17 43

Aug-02-03 17:43

Aug-01-06 16:15

•

Jul-29-06 07:05

Jul-27-06 05.54

•

1

25 50 100 200

Stimulus Feedback left

1. The following information is provided for the year ended 31 December 2019:

1/6/2012